

## ANNUAL REPORT 2008/09



や<sup>D</sup>VANCING TOGETHEや IN DEVELOPMENT



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## **CHAPTER 1: INTRODUCTION & MUNICIPAL OVERVIEW**

#### **CHAPTER 1: INTRODUCTION AND MUNICIPAL OVERVIEW**

#### 1.1 MAYOR'S FOREWORD



One of the chief cornerstones for a developmental

local government, revolves around the principle of transparency. Building and maintaining an informed public, is necessary to ensure our developmental agenda as a council is widely embraced and co-owned with our stakeholders. Now, through constant consultative processes council seeks to ensure that our developmental agenda is co-authored through public participation. This report re-affirms our commitment as the council of Inkwanca and through its administration to inform, share views on service delivery challenges for the financial year 2008/2009. This annual report has been compiled with a view to invite our stakeholders, the various publics and the community, accord them an opportunity to evaluate the quality of our achievements.

This council has sought to bread life in the notion of public participation and thus committed itself to involve our community, through the creation of different platforms, the Integrated Development Planning (IDP) review forum, the annual budget review processes, and the local economic development review process, including the mayors out –reach programme. All of these efforts are deliberate and are geared towards ensuring that we take our publics along on the journey to building a building a developmental local government.

Our desire through this report is not to hide our shortcomings and challenges, but instead we seek to create a better understanding of the challenges of developmental local government through building an informed public. Through this report, the council of Inkwanca is once more opening a platform for public interaction for our stakeholders and the broad community of Inkwanca, to come forward air their views and evaluate the quality of service delivery. To help us identify areas of service delivery concern, so that these can be incorporated in our developmental agenda as it unfolds. This council is convinced and has confidence that our stakeholders poses the wherewithal and capacity to interact with this report and give this municipality a constructive feedback, to help us build a better future for our children and the community of Inkwanca.

In presenting this report, I am confident as the mayor of this council, our stakeholders will invest time and mind to interact with this document, gain a better understanding of the intents of this council. It is our way for inviting constructive comments, and suggestions towards a way forward, the building blocks for the future of the community of Inkwanca.

I take this opportunity to express my sincere gratitude and appreciation to the leadership in all spheres of our government and trust that our inter-governmental relations can only grow from strength to strength through their support, guidance and co-operation. I thank my fellow councilors, the management and the entire municipal staff, with a reminder and call for duty "So little done, So much to do". To our communities, our resolve remains unchanged, that of commitment to serve the political mandate with energy and purpose.

Last but not least, many thanks to my Wife and family for their support during the trying year.

Thanking You

<u>CLLR MZUNZIMA YEKANI</u> MAYOR: Inkwanca Local Municipality

#### 1.2 MUNICIPAL MANAGER'S FOREWORD & INTRODUCTION

#### 1.2.1 Foreword



I trust that this Annual Report will

give meaningful insight into the operations and performance of Inkwanca Local Municipality for the period 1<sup>st</sup> July 2008 to 30<sup>th</sup> June 2009. It is always advisable to read the Annual of a particular period in conjunction with the IDP of the same period. The IDP spells out the development objectives, strategies and projects while the Annual report makes an attempt to report back on the performance of the institution. The report therefore outlines the details of the various programmes managed by the municipality and how we have performed towards meeting the specific targets we have set.

The year under review has been one full of progress and yet it presented us with many challenges, locally, nationally and globally. The financial meltdown affected most sectors and to a large extent our poor households. In order for us to realize our vision and succeed in our mission we have articulated our goals in terms of the following five strategic objectives:

- The provision of quality basic services and develop infrastructure;
- Advance shared economic growth and development;
- Fostering participatory democracy and application of Batho Pele principles through provision of accessible and accountable governance;
- Good governance, financial viability and institutional transformation; and
- Fighting poverty and building viable safe human settlements

During the period under review the Municipality had under difficult circumstances accomplished significant achievements such as being adjudged as the Cleanest Municipality in the Chris Hani District and coming second

in the Eastern Cape Cleanest Town, as well as representing the province in the national Cleanest Town Competition 2008/09.

For first time in municipality's existence, we received our first MIG allocation of R3,5 million, which we used to extended our infrastructure, starting with regravelling of Molteno town roads. The provision of infrastructure is becoming more difficult and very costly more a especially to the very small municipalities like us.

The revenue generation and collection from services that we provide has not been optimum, in order to enable reinvestment in operations and maintenance. This has been consistently echoed in the prior reports. Unless the municipality expands its revenue base, unless those who can afford to pay start paying for services rendered, and unless the municipality's collections section start collection what is due, we can just forget about extending services to the poorest sections of our communities and maintaining all what we have built in the past. There is an urgent to all of us to focus on revenue enhancement and collections, customer care, operations and maintenance, financial management and financial discipline.

The skills shortage and inappropriate recruitment of skills has been placing a huge pressure on our service delivery capacity. During the year under review we have not only recruited two managers and two assistant managers but have ensured that employee development and training becomes an important area of our work. Similarly, the greater part of our organizational restructuring took place during this period. Restructuring is a painful process even at the best times, yet our staff must be commended on their open-mindedness during these trying times.

The Management and staff of the municipality will continue to put in every effort to ensure that this institution implements its mandate effectively and that we, individually and collectively are able to make a difference in our communities.

Thanking You All

Nkosini Ncube MUNICIPAL MANAGER

#### 1.2.2 Introduction

The Inkwanca Local Municipal is a category B municipality established in terms of Section 12 of the Municipal Structures Act 117 of 1998. The municipality is approximately 3583<sup>2</sup>km, situated 60km north-west of Queenstown. It comprises of the towns of Molteno and Sterkstroom and the surrounding farming (rural) areas, with Molteno being the administrative seat of the municipality. The residential component of the municipality is mainly concentrated in the two urban nodes:

- Molteno, including Nomonde, Molteno Town, Nkululeko and Dennekruin
- Sterkstroom, including Masakhe, Sterkstroom Town, Sonwabile & Hoffmansville

The rural surroundings (farm areas) comprise a small portion of the total population in the municipality.

The municipality falls within the Chris Hani District Municipality and is bounded by the Tsolwana, Gariep, Maletswai, Emalahleni and Lukhanji Municipalities. The N6 national road between Bloemfontein and East London play an important link through the municipality. In addition, the R56 route from Petermaritzburg runs through Molteno towards Middelburg, is a further important roadlink. The area has a rich historical background dating back to the 18<sup>th</sup> century with a member of monuments and key places of interest. Commercial agriculture is the main economic activity in the municipality.

Queenstown urban area plays an important role of being the economic hub of the district; and a number of services for Inkwanca residents are obtained from Queenstown and areas further afield like Bloemfontein and East London.

#### 1.3 DEMOGRAFIC INFORMATION

Settlement dynamics in these areas are characterized by high residential densities in the township areas with the business activity and lower residential densities in the old town areas.

Demographic Data obtained from the Central Statistical Services (Census 2001).  $\rightarrow$ It is noted that the accuracy of these figures can be debated. However, these figures are used based on consistency and the fact that Government use these figures for grants and subsidy purposes.

| Age   | Rural | Molteno | Nomonde+  | Masakhe+  | Sterkstroom | Total |
|-------|-------|---------|-----------|-----------|-------------|-------|
|       |       | Town    | Nkululeko | Sonwabile | Town        |       |
| 0-9   | 813   | 277     | 1786      | 1131      | 119         | 4127  |
| 10-19 | 552   | 400     | 2437      | 1542      | 219         | 5151  |
| 20-64 | 1908  | 803     | 4030      | 2422      | 417         | 9580  |
| 56+   | 135   | 177     | 563       | 430       | 85          | 1389  |
| Total | 3408  | 1657    | 8817      | 5525      | 840         | 20247 |

□ Population<u>/Age</u>

• Approximately 50% of the population is within the economic active group, aged 20 - 64.

• 17% of the population live in the rural area, indicating high level of urbanization.

 Molteno has the greatest population concentration, comprising approximately 50% of the total population or 10474.

#### □ Family **Composition**

|             | Families | Population |
|-------------|----------|------------|
| Rural       | 1148     | 3408       |
| Molteno     | 2569     | 10474      |
| Sterkstroom | 1758     | 6365       |
| Total       | 5475     | 20247      |

- Total of 5475 families reside in the municipality.
- This constitutes an average family size of approximately 4 persons.
- Molteno represents the highest family sizes in the municipality with the rural area the lowest at approximately 3 persons per household.
- Population distribution between the urban and rural area clearly demonstrates high level of urbanization and high level of commercial farming activities.

#### **ECONOMIC PROFILE**

#### **Employment**

|  | Total |
|--|-------|
| Employment   | 3057  |
| Unemployment                                       | 4242  |
| Home-maker or housewife                            | 316   |
| Unable to work due to illness or disability        | 731   |
| Does not choose to work                            | 543   |
| Not applicable (younger than 15 and older than 65) | 11357 |
| Total  | 20245 |

#### **Economic Sector**

|   | Total |
|---|-------|
| Agriculture, hunting; forestry and fishing              | 39.2  |
| Manufacturing   | 4.4   |
| Construction  | 5.3   |
| Wholesale and retail trade                              | 11.2  |
| Transport, storage and communication                    | 1,4   |
| Financial, insurance, real estate and business services | 3.6   |
| Community, social and personal services                 | 17,9  |
| Other   | 2,0   |
| Private households                                      | 15,0  |
| Total   | 100   |

• Agriculture and hunting represents by far the biggest sector and employer in the study area.

- Community, social and personal services second highest employer.
- High level of employment in agriculture industry demonstrates vulnerability of the study area's economy, with specific reference to droughts and impacts on the commercial farming industry.

#### **Income (Annual/Household)**

| No Income | R1 – R9 600 | R9 601 – R38 400 | > R38 401 | Grand Total |
|-----------|-------------|------------------|-----------|-------------|
| 1,127     | 2,324       | 1,518            | 508       | 5,477       |

- 20% of families have no income.
- 62% of families have no income or an income below R10 000 per annum.
- The economic analysis indicates high levels of dependency on subsidies and possible subsistence farming initiatives.
- Low economic growth and high levels of unemployment increase dependants on state funded projects, with specific reference to housing.

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|   |  |  |
|   |  |  |
|   |  |  |
|   |  |  |

| Number of Households  | Total<br>Population | African | Coloured | Indian | White |
|-----------------------|---------------------|---------|----------|--------|-------|
| (6622 Municipal Data) | 20 245              | 18060   | 861      | 3      | 1322  |

#### 1.4 MUNICIPAL CHALLENGES

| CHALLENGES  | ACTIONS TO ADDRESS  |
|---|---|
| Employme  | ent and job creation  |
| <ul> <li>Very high levels of unemployment<br/>(as much as 60%).</li> <li>69,9% of population living within<br/>poverty bracket</li> <li>Declining economic profile which<br/>is evident throughout the municipal</li> </ul> | <ul> <li>340 Job opportunities created through LED programme.</li> <li>Land acquisition through LRAD programme six trusts established with an average of 4 households per trust.</li> </ul> |

| area.   |   |
|---|---|
| Infrastruc  | cture and backlogs  |
| - Only 214 kms of 1675 km of roads within the municipal area are tarred. The rest is either graveled or just scrapped dirt. | - Municipal Roads Regravelling Programme : 6 Kms of roads in Molteno town and sealing of 4.5kms in Masakhe.   |
| <ul> <li>Dilapidated Stormwater system</li> <li>Stormwater system design: capacity constraints.</li> </ul>                  | - Stormwater Building Programme: new stormwater channels in Nomonde from Nkululeko through Joe Slovo School to the Methodist Church; Phumlani Section |
| - Lack of Educational facilities  | <ul> <li>3 schools were built (Nolitha Primary, Edelweis<br/>Primary and Eluthuthu Primary schools)</li> </ul>  |
|   | Housing   |
| - Poor workmanship: Low Cost Houses built   | <ul> <li>Rectification Programme: All houses badly<br/>constructed identified. Application to the Province<br/>made.</li> </ul>                       |
| <ul> <li>Long waiting housing list both in Molteno<br/>and Sterkstroom.</li> </ul>  | - 1127 Units will be built in Molteno Airstrip in 2009/2010.  |
| <ul> <li>People in the old Masakhe living on edge of<br/>Hex River below flood line.</li> </ul>                             | <ul> <li>Application for removal and relocation of 164<br/>households from old Masakhe.</li> </ul>  |

#### 1.5 POLITICAL GOVERNANCE STRUCTURES

The Council comprises of only 6 elected Councillors, all come from Proportional Representation (PR). Due to the size of the council and number of councilors, there are no portfolio committees or any section 79 committee for that matter. The party and gender representation in the Council is represented the table below:

#### Council:

| Name of councillor         | Capacity  | Gender | Political<br>Party | Ward/<br>PR | Constituency         |
|----------------------------|---|--------|--------------------|-------------|----------------------|
| MZUNZIMA YEKANI            | MAYOR   | MALE   | ANC                | PR          | Molteno              |
| NANDIPHA TAMARA<br>FOLOSE  | COMMUNITY SERVICES<br>& LED                           | FEMALE | ANC                | PR          | Molteno              |
| KHOLEKA KIDO-<br>MANGALISO | Special Programmes                                    | FEMALE | ANC                | PR          | Sterkstroom          |
| SYLVIA NOYI                | Infrastructure (Roads<br>+Stormwater, and<br>Housing) | FEMALE | ANC                | PR          | Molteno              |
| PATRICK PARKER             | Administration  | MALE   | ANC                | PR          | Sterkstroom          |
| STRETTON                   | Infrastructure(Electricity<br>and Water+Sanitation)   | MALE   | DA                 | PR          | Rural (Farming Area) |
|                            |   |        |                    |             |                      |

## 1.6 ADMINISTRATIVE GOVERNANCE STRUCTURES

#### Please also provide copy of organogram

| Name of sec 57 Official | Department                 | Performance agreement signed<br>(Yes/No) |
|-------------------------|----------------------------|--|
| NKOSINI NCUBE           | MUNICIPAL MANAGER'S OFFICE | YES                                      |
| ZANELE FOLOSE           | FINANCE                    | YES                                      |
| MZIWOXOLO DINGANI       | COMMUNITY SERVICES         | YES                                      |
| SIMPHIWE DYANTYI        | CORPORATE SERVICES         | YES                                      |
| ANELE KOOS              | TECHNICAL SERVICES         | YES                                      |

#### Other technical committees (Insert more tables if needed)

## Name of committee: IDP Steering Committee

| Name of<br>representative | Capacity            | Terms of reference of<br>committee  | Meeting dates |
|---------------------------|---------------------|-------------------------------------|---------------|
| NCUBE NA                  | MUNICIPAL MANAGER   |                                     |               |
| DINGANI ME                | MANAGER: COMMUNITY  | Process Plan adopted by             | 17/09/2008    |
| DYANTYI SS                | MANAGER : CORPORATE | Council on 14 <sup>th</sup> October | 28/10/2008    |
| FOLOSE Z                  | CFO                 | 2008                                | 08/01/2009    |
| KOOS A                    | MANAGER: TECHNICAL  |                                     | 11/02/2009    |
| MANI NG                   | STRATEGIC MANAGER   |                                     | 12/03/2009    |
|                           |                     |                                     |               |

## Name of committee: TURNAROUND STEERING COMMITTEE

| Name of<br>representative | Capacity/ entity<br>representing | Terms of reference of<br>committee  | Meeting dates            |
|---------------------------|----------------------------------|-------------------------------------|--------------------------|
| Clr ME Yekani             | Mayor                            |                                     | 15/08/2008               |
| Clr P Parker              | Councillor                       |                                     | 12/09/2008               |
| Mr T Ngqaleni             | Technical                        | 1. FINANCIAL TURN                   | 17/10/2008               |
| Mr N A Ncube              | Municipal Manager                | AROUND PLAN adopted                 | 14/11/2008               |
| Ms Z Folose               | CFO                              | by Council July 2008                | 26/01/2009               |
| Mr ME Dingani             | Manager                          | 2. AUDIT ACTION PLAN                | 23/02/2009               |
| Mr A Koos                 | Manager                          | adopted by Council 19 <sup>th</sup> | 20/03/2009               |
| Mr S Dyantyi              | Manager                          | January 2009                        | 03/04/2009               |
| Mrs N Fetsha              | Provincial Treasury EC           | ,                                   | 08/05/2009               |
| Mr Smouse                 | Provincial Treasury EC           |                                     | 09/06/2009               |
|                           |                                  |                                     | 15/06/2009<br>22/06/2009 |

#### 1.9 PUBLIC ACCOUNTABILITY

#### Area committees

#### Area 1 : Molteno Old Location

| Name of representative | Capacity/ entity representing | Meeting dates |
|------------------------|-------------------------------|---------------|
| MRS GLADYS MTHAKATHI   |                               |               |
| MS NOMSA STRATO        |                               |               |
| MR VUYANI ADAM         |                               |               |
| MR MANDILAKHE NDIBI    |                               |               |
| MR THEMBINKOSI YEKANI  |                               |               |
|                        |                               |               |

#### AREA 2 : PHELANDABA, PHUMLANI, NCEDULUNTU & J-SECTION

| Name of representative | Capacity/ entity representing | Meeting dates |
|------------------------|-------------------------------|---------------|
| MRS CYNTHIA BUSHULA    |                               |               |
| MRS NOKHANYO LUFELE    |                               |               |
| MR ZOLANI FYN          |                               |               |
| MR ANDA JAMEKWANA      |                               |               |
|                        |                               |               |

#### AREA 3 KHAYELITSHA & MDANTSANE

| Name of representative | Capacity/ entity representing | Meeting dates |
|------------------------|-------------------------------|---------------|
| MS FEZEKA TSHIZA       |                               |               |
| MR BONGA LUFELE        |                               |               |
| MRS NOBULUMKO GOBA     |                               |               |
| MS NOTHENDE GWAMPI     |                               |               |
| MS SINDISWA SIHLANGU   |                               |               |
|                        |                               |               |

#### AREA 4: NKULULEKO

| Name of representative | Capacity/ entity representing | Meeting dates |
|------------------------|-------------------------------|---------------|
| MR NTSUKUMBINI MAMANI  |                               |               |
| MS AGNES YEKANI        |                               |               |
| MS NOLUTHANDO NGAMBI   |                               |               |
|                        |                               |               |

#### AREA 5: ZOLA & MQESHI

| Name of representative | Capacity/ entity representing | Meeting dates |
|------------------------|-------------------------------|---------------|
| MR NKOSINATHI BISIWE   |                               |               |
| MS BONGIWE NDENGANE    |                               |               |
| MS NOMTHANDAZO GADENI  |                               |               |
| MR SANDILE MBOSO       |                               |               |
|                        |                               |               |

#### AREA 6: STERKSTROOM OLD MASAKHE & TOWN

| Name of representative     | Capacity/ entity representing | Meeting dates |
|----------------------------|-------------------------------|---------------|
| MS VUYISWA NKABI           |                               |               |
| MS MONICA BLANDILE         |                               |               |
| MS NOMBULELO YALIWE        |                               |               |
| MS YOLISWA MATHEBE         |                               |               |
| MS NOTHETHI DOROTHY MALGAS |                               |               |
|                            |                               |               |

#### AREA 7: NEW MASAKHE

| Name of representative | Capacity/ entity representing | Meeting dates |
|------------------------|-------------------------------|---------------|
| MS ESTER NOZIMBO KLAAS |                               |               |
| MS NOZAME MLONYENI     |                               |               |
| MR MXOLISI ZOLANI      |                               |               |
| MR NCEBA DAYI          |                               |               |

#### **AREA 8 : SONWABILE**

| Name of representative | Capacity/ entity representing | Meeting dates |
|------------------------|-------------------------------|---------------|
| MR LUNGISA MATYALANA   |                               |               |
| MR NQABISILE BISIWE    |                               |               |
| MS LULEKA ULUWA        |                               |               |
| MR AM OLIVIER          |                               |               |

#### IIMBIZO

#### Area in which Imbizo were held: Masakhe (Sterkstroom).

## Date of Imbizo: .09th September 2008

| Main issued raised by community  | lssue addressed<br>(Yes/No) | Feedback<br>provided<br>(Yes/No) |
|--|-----------------------------|----------------------------------|
| Shortage of Water in entire Masakhe                                      | Yes                         | Yes                              |
| Water from Carnavon Estates is of poor quality                           | Yes                         | Yes                              |
| Houses at Sonwabile with no occupants                                    | No                          | Yes                              |
| 7 Households in Zola area never had access to electricity                | Partly                      | Yes                              |
| High mast light in Zwelitsha section has been out of order for some time | Yes                         | Yes                              |
| Livestock roaming around in residential areas                            | No                          | Yes                              |
| Roads at Sonwabile – (very bad)  | No                          | Yes                              |
| All streets in Old Masakhe - very bad condition                          | No                          | Yes                              |
| People rearing pigs in high density residential areas                    | Yes                         | Yes                              |
| Home Affairs offices – Far (IDs, Birth and Death Certificates)           | Partly                      | Yes                              |
| Promise of youth centre not yet fulfilled.                               | No                          | Yes                              |
| Majority of youth unemployed   | No                          | Yes                              |
|  |                             |                                  |

#### Area in which Imbizo were held: Nomonde (Molteno)

#### Date of Imbizo: .11 September 2008

| Main issued raised by community  | Issue addressed<br>(Yes/No) | Feedback<br>provided<br>(Yes/No) |
|--|-----------------------------|----------------------------------|
| Sewage spill at Phumlani – 6 households serious affected.                | Partly                      | Yes                              |
| Roads & all streets very bad condition                                   | No                          | Yes                              |
| Stormwater problems Phelandaba and Phumlani                              | Partly                      | Yes                              |
| Street lights at Nkululeko that are not working                          | Partly                      | Yes                              |
| Street lights in all areas of Nomonde                                    | Partly                      | Yes                              |
| Houses built 1965-1968 that are falling apart                            | No                          | Yes                              |
| RDP Houses with occupants living in                                      | No                          | Yes                              |
| People selling RDP Houses  |                             | Yes                              |
| Shoddy workmanship in most of RDP housing projects                       | No                          | Yes                              |
| Favouritism when hiring municipal workers – casual workers in particular | Yes                         | Yes                              |
| People rearing livestock (cattle, goats and pigs) in residential areas   | Yes                         | Yes                              |
| Sport field used by 14 teams – very bad condition                        | No                          | Yes                              |

#### Area in which Imbizo were held: Masakhe (Sterkstroom).

## Date of Imbizo: .12 May 2009

| Main issued raised by community                          | Issue addressed<br>(Yes/No) | Feedback<br>provided<br>(Yes/No) |
|--|-----------------------------|----------------------------------|
| Municipal workers – who drink on duty                    | Yes                         | Yes                              |
| Employment of people whose names are not on the list.    | Yes                         | Yes                              |
| Municipal employment procedures                          | Yes                         | Yes                              |
| Disaster occurrences – relief to the victims             | No                          | Yes                              |
| Dirty water in Masakhe                                   | Yes                         | Yes                              |
| Poor workmanship on Bus route – Masakhe main access road | No                          | Yes                              |
| People living on the banks of Hex River                  | Yes                         | Yes                              |
| Lights at Masakhe Sportfields                            | No                          | Yes                              |
| Refuse is not collected as per schedule                  | Yes                         | Yes                              |
| No Fences on municipal commonage camps                   | No                          | Yes                              |
| Community Hall require renovations                       | No                          | Yes                              |
| Municipal restructuring process                          | Yes                         | Yes                              |

#### Area in which Imbizo were held: Nomonde Community Hall (Molteno)

## Date of Imbizo: .13 May 2009

| Main issued raised by community                  | Issue addressed<br>(Yes/No) | Feedback<br>provided<br>(Yes/No) |
|--|-----------------------------|----------------------------------|
| Old dilapidated unused buildings                 |                             | Yes                              |
| Street Lights entire Nomonde                     |                             | Yes                              |
| Condition of roads in both Nomonde and Nkululeko |                             | Yes                              |
| New Sport field as was promised not realized.    |                             | Yes                              |
| Houses built in 1965-1968 condition very bad     |                             | Yes                              |
| RDP Houses with no occupants                     |                             | Yes                              |
| Title Deeds for Mdantsane & Khayelitsha areas    |                             | Yes                              |
| Lazy municipal employees not collecting refuse   |                             | Yes                              |
|  |                             |                                  |

#### Audit committee

| Name of representative        | Qualifications  | Terms of reference<br>of committee | Meeting dates            |
|-------------------------------|---|------------------------------------|--------------------------|
| Rev IRION                     | <ul> <li>Diploma in Theology (UWC);</li> <li>Lic Theology (UWC);</li> <li>Local Govt Finance Certificate (SMMF);</li> <li>Dev Management Certificate (MANCOSA);</li> <li>MBA : MANCOSA</li> </ul> |                                    | 16/03/2009               |
| MR ANDRE' DAVID<br>PRETORIUS  | <ul> <li>B Compt. Hons (UNISA),</li> <li>Chartered Accountant (SA) 1998.</li> <li>Registered Auditor &amp; Accountant 1998.</li> </ul>  |                                    | 02/04/2009<br>18/06/2009 |
| MRS ANNIE<br>ELIZABETH de WET | <ul> <li>BA (Psychology)</li> <li>BProc (University of Pretoria)</li> </ul>   |                                    |                          |

# **CHAPTER 2: PERFORMANCE HIGHLIGHTS**

## **CHAPTER 2: PERFORMANCE HIGHLIGHTS**

#### 2.1 PERFORMANCE IN TERMS OF THE NATIONAL KEY PERFORMANCE INDICATORS

| KPA & INDICATORS   | MUNICIPAL ACHIEVEMENT |
|--|-----------------------|
| Basic Service Delivery(a)The percentage of households with access tobasic level of water, sanitation, electricity and solid wasteremoval | 100 %                 |
| (b) The percentage of households earning less than R1100 per month with access to free basic services                                    | 40 %                  |

#### 2.2.1 DEVELOPMENT PRIORITY AREAS

| Development Priorities | Challenges   |
|------------------------|--|
| Human Settlements      | Poor quality built structures, provincial government<br>taking time to respond on beneficiaries approved and<br>this leads to project being delayed eg. Molteno 136 IDT<br>Housing units, there are only 29 beneficiaries approved<br>to date. |

#### 2.2.2 BASIC SERVICES DELIVERY

#### 2.2.2.1 Provision of free basic services

#### **Electricity:**

| Indigent Households      |                                     |                | Non-indigent households  |                                     |            | Househ                   | olds in Esko                        | om areas   |
|--------------------------|-------------------------------------|----------------|--------------------------|-------------------------------------|------------|--------------------------|-------------------------------------|------------|
| Nr of<br>house-<br>holds | Unit per<br>house-<br>hold<br>(kwh) | Value<br>R,000 | Nr of<br>house-<br>holds | Unit per<br>house-<br>hold<br>(kwh) | Value<br>R | Nr of<br>house-<br>holds | Unit per<br>house-<br>hold<br>(kwh) | Value<br>R |
| 891                      | 50                                  | 39776.78       | 1626                     | 0                                   | 0          | 4105                     | 50                                  | 21385.14   |

#### Water:

| li                   | ndigent Household          | s              | No                    | n-indigent househo      | olds           |
|----------------------|----------------------------|----------------|-----------------------|-------------------------|----------------|
| Number of households | Unit per<br>household (kl) | Value<br>R,000 | Number of house-holds | Unit per house-<br>hold | Value<br>R,000 |
| 2270                 | 6                          | 127            | 4352                  | 6                       | 240            |

#### Sanitation:

| Indigent Households  |                                    |                | Non-indigent households |                                    |                |
|----------------------|------------------------------------|----------------|-------------------------|------------------------------------|----------------|
| Number of households | Unit per<br>household<br>per month | Value<br>R,000 | Number of households    | Unit per<br>household<br>per month | Value<br>R,000 |
| 2270                 | 1                                  | 154            | 4352                    | 1                                  | 295            |

#### Refuse removal:

| Indigent Households  |                                    |                | Non-indigent households |                                    |                |
|----------------------|------------------------------------|----------------|-------------------------|------------------------------------|----------------|
| Number of households | Unit per<br>household<br>per month | Value<br>R'000 | Number of households    | Unit per<br>household<br>per month | Value<br>R'000 |
| 2270                 | 4 times                            | 79             | 4352                    | 4 times                            | 152            |

## 2.2.2.2 Access to basic municipal services

Households gained access to basic services during the 2008/09 financial year

| Type of service | 2007/08 | 2008/09 |
|-----------------|---------|---------|
| Housing         | 400     | 400     |
| Water           | 6569    | 6622    |
| Sanitation      | 6569    | 6622    |
| Refuse removal  | 6569    | 6622    |
| Electricity     | 6569    | 6622    |

### 2.2.2.3 Summary of backlogs that must still be addressed

| Area            | Total nr of<br>households affected | Timeframe to be<br>addressed | Cost to address<br>R,000 |
|-----------------|------------------------------------|------------------------------|--------------------------|
| Housing         | 6300                               | By 2014                      | 340000                   |
| Water (on site) | 0                                  | N/A                          | 0                        |
| Sanitation      | 15                                 | 2010                         | 150                      |

| Refuse removal (at least once a week at site) | 0    | N/A     | 0         |
|---|------|---------|-----------|
| Electricity (in house)                        | 2    | By 2010 | 7000      |
| Streets and storm water                       | 6182 | By 2040 | 2 100 000 |

#### 2.2.2.4 Capital budget spent on municipal services

The percentage (%) of the approved budget spent of each municipal service respectively for the 2006/7 2007/8 and 2008/09 financial years respectively are as follows:

| Financial<br>Year | Housing | Water | Sanitation | Refuse<br>Removal | Electricity | Streets &<br>Storm<br>Water |
|-------------------|---------|-------|------------|-------------------|-------------|-----------------------------|
| 2006/ 2007        | 50%     | 100%  | 99%        | 100%              | 98.8        | 100%                        |
| 2007/ 2008        | 50%     | 100%  | 99%        | 100%              | 99%         | 100%                        |
| 2008/09           | 0%      | 100%  | 99%        | 100%              | 99%         | 100%                        |

#### 2.2.2.5 Spending on capital budget

| Fin year   | % of Capital budget spent | Reasons for under spending |
|------------|---------------------------|----------------------------|
| 2006/ 2007 | 100%                      |                            |
| 2007/ 2008 | 100%                      |                            |
| 2008/09    | 100%                      |                            |

#### 2.2.2.6 Housing

There are currently approximately 6300 housing units on the waiting list. A total amount of R 60 million was allocated to build houses during the financial year under review. A summary of houses built, includes:

| Fin year   | Allocation<br>R,000 | Amount spent<br>R,000 | % spent | Number of houses built | Number of sites serviced |
|------------|---------------------|-----------------------|---------|------------------------|--------------------------|
| 2006/ 2007 | 12800000            | 6400                  | 50      | 400                    | 0                        |

| 2007/ 2008 | 12800000   | 14400   | 100 | 400 | 0   |
|------------|------------|---------|-----|-----|-----|
| 2008/09    | R 60000000 | R 11400 | 19  | 0   | 478 |

#### 2.2.2.7 Municipal infrastructure and other grants

The Municipality received grants totaling R 3.5 million for infrastructure and other capital projects from National and Provincial Government during the 2008/9 financial year. The performance in spending these grants can be summarized as follows:

### **Municipal Infrastructure Grant (MIG)**

| Description of project                                 | Available<br>funding 2008/09<br>R | Amount spent<br>R | % spent |
|--|-----------------------------------|-------------------|---------|
| Sterkstroom Roads & Storm water                        | 267338.69                         | 267338.69         | 100 %   |
| Completion of Masakhe Community Hall                   | 583596.38                         | 583596.38         | 100 %   |
| Re gravelling of access road to the resort             | 82519.8                           | 82519.8           | 100%    |
| Re gravelling internal streets in Molteno town phase 2 | 192067.14                         | 192067.14         | 100 %   |
| Renovation of Sports field in Sterkstroom              | 746458.11                         | 746458.11         | 100 %   |
| Masakhe sokoyi Bridge                                  | 275182.78                         | 275182.78         | 100 %   |
| Upgrading of Molteno dam Resort                        | 200000                            | 200000            | 100 %   |
| Re gravelling of Internal Street phase 1               | 1152837.13                        | 1152837.13        | 100 %   |

#### 2.2.2.8 Summary of Capital Projects

| Description of the project                 | Ward nr/<br>Area | Available<br>funding<br>2008/09<br>R | Amount spent<br>R | % spent | Project<br>completed<br>Yes/No |
|--|------------------|--------------------------------------|-------------------|---------|--------------------------------|
| Design: Sterkstroom Roads & Storm water    | Sterkstroom      | 267338.69                            | 267338.69         | 100     | Yes                            |
| Design: Masakhe Community<br>Hall          | Sterkstroom      | 583596.38                            | 583596.38         | 100     | Yes                            |
| Re gravelling of access road to the resort | Molteno          | 82519.8                              | 82519.8           | 100     | Yes                            |

| Design: Re gravelling internal streets in Molteno town phase 2 | Molteno    | 192067.14  | 192067.14  | 100 | Yes |
|--|------------|------------|------------|-----|-----|
| Design: Renovation of Sports field in Sterkstroom              | Sterktroom | 746458.11  | 746458.11  | 100 | Yes |
| Design: Masakhe sokoyi Bridge                                  | Sterktroom | 275182.70  | 275182.78  | 100 | Yes |
| Design: Upgrading of Molteno dam Resort                        | Molteno    | 200000     | 200000     | 100 | Yes |
| Design: Re gravelling of Internal Street phase 1               | Molteno    | 1152837.13 | 1152837.13 | 100 | Yes |

## 2.3 LOCAL ECONOMIC DEVELOPMENT

| Description of the project | Number of jobs<br>created | Available<br>funding<br>2007/08<br>R'000 | Amount spent<br>R'000 | % spent |
|----------------------------|---------------------------|--|-----------------------|---------|
| UCOCEKO DRY CLEANERS       | 10                        | 500                                      | 500                   | 100     |
| SIYOKHANA HEN & POULTRY    | 22                        | 250                                      | 250                   | 100     |
| INYIBIBA DAIRY             | 8                         | 200                                      | 200                   | 100     |
| MOLTENO COMM GARDEN        | 8                         | 0  | 0                     | 0       |
| MASIZAKHE GAME LODGE       | 8                         | 160                                      | 160                   | 100     |
| IMPUMELELO YETHU APPLES    | 10                        | 215                                      | 20                    | 10      |
| SINETHEMBA MUTTON & WOOL   | 9                         | 0  | 0                     |         |
| MASAKHE SPICES & HERBS     | 15                        | 215                                      | 50                    | 23      |
|                            |                           |  |                       |         |

The number of temporary jobs created by the Municipality during the 2008/2009 budget year amounts to 90

# **CHAPTER 3: ORGANISATIONAL DEVELOPMENT**

### **CHAPTER 3: ORGANISATIONAL DEVELOPMENT**

#### 3.1 Introducing the municipal workforce

#### Introduction

The Corporate Services Department derives it's mandate from the council's key development objectives, that is, the institutional development. The primary function of this department, is therefore among others to facilitate institutional development, including staffing and staff development.

Our commitment as an internal service provider and facilitator is to ensure the municipality is strategically positioned and resources to meet and maximise on client needs, the various publics. It is important to mentioned herein that to date our greatest challenge remains, staff retention. Due to the size of our budget, we have found ourselves in an untenable position, where we struggle to firstly entice skilled personnel and retain staff. As a consequence our staff development programme has been greatly compromised, in that even though we have invested time and resources in developing skills and competencies in key functional areas, these have come to not where we have in one fell swop lost three highly skilled managers.

#### 3.1.1 Approved and vacant posts on post levels

The Management team is supported by staff employed by the municipality to deliver on municipal services and political priorities. The approved structure for the Administration has 172.

| Vacant<br>0          |  |  |  |  |  |
|----------------------|--|--|--|--|--|
| -                    |  |  |  |  |  |
| 10                   |  |  |  |  |  |
| 10                   |  |  |  |  |  |
| 11                   |  |  |  |  |  |
| 29                   |  |  |  |  |  |
| 50                   |  |  |  |  |  |
| PER FUNCTIONAL LEVEL |  |  |  |  |  |
|                      |  |  |  |  |  |
|                      |  |  |  |  |  |

The actual positions filled are indicated in the tables below

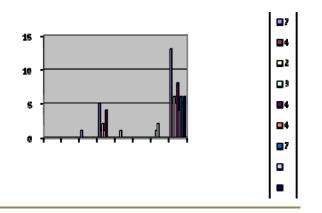
| Municipal manager's office  | 12  | 5  |
|-----------------------------|-----|----|
| Corporate Services          | 16  | 4  |
| Financial Services          | 20  | 4  |
| Technical Services          | 39  | 11 |
| Water & Sanitation Services | 25  | 9  |
| Community Services          | 60  | 17 |
| Total                       | 172 | 50 |

## 3.1.2 Details on posts filled

| Posts filled                               |     |             |      |   |    |       |      |   |       |
|--|-----|-------------|------|---|----|-------|------|---|-------|
| Occupational                               |     |             | Male |   |    | Fei   | male |   | Tetel |
| Categories                                 | Α   | С           | I    | W | А  | С     | I    | W | Total |
| Legislators, senior officials and managers | 7   |             |      | 1 | 5  |       |      |   | 13    |
| Professionals                              |     |             |      |   |    |       |      |   |       |
| Technicians and associate professionals    | 6   |             |      |   | 3  | 1     |      | 1 | 11    |
| Clerks                                     | 5   |             |      |   | 9  |       |      | 2 | 16    |
| Service and sales workers                  |     |             |      |   | 3  |       |      |   | 3     |
| Craft and related trades workers           |     |             |      |   |    |       |      |   |       |
| Plant and machine operators and assemblers | 7   |             |      |   |    |       |      |   | 7     |
| Elementary occupations                     | 78  |             |      |   |    |       |      |   | 78    |
| Total permanent                            | 103 |             |      | 1 | 20 | 1     |      | 3 | 128   |
| Non- permanent                             | 17  |             |      |   | 5  |       |      |   | 22    |
| Grand total                                | 120 |             |      | 1 | 25 | 1     |      | 3 | 150   |
| Occupational<br>Levels                     |     | Male Female |      |   |    | Total |      |   |       |
|  | А   | С           | Т    | w | Α  | С     | I.   | w |       |
| Senior management                          | 5   |             |      |   | 2  |       |      |   | 7     |

| Professionally qualified<br>and experienced<br>specialists and mid-<br>management  | 6   |  | 3  | 1 | 1 | 11  |
|--|-----|--|----|---|---|-----|
| Skilled technical and<br>academically qualified<br>workers, junior<br>management,<br>supervisors, foremen and<br>superintendents | 5   |  | 12 |   | 2 | 19  |
| Semi-skilled and<br>discretionary decision<br>making   | 7   |  |    |   |   | 7   |
| Unskilled and defined decision making  | 78  |  |    |   |   | 78  |
| Total permanent  | 101 |  | 17 | 1 | 3 | 122 |
| Non- permanent   | 17  |  | 5  |   |   | 22  |
| Grand total  | 118 |  | 22 | 1 | 3 | 144 |

| Key function                   |     | Male |   |   | Female |   |   |   | Total |
|--------------------------------|-----|------|---|---|--------|---|---|---|-------|
| (Department)                   | A   | С    | I | w | А      | С | I | w | Iotai |
| Municipal manager's office     | 2   |      |   |   | 2      |   |   |   | 4     |
| Corporate Services             | 4   |      |   |   | 5      | 1 |   | 1 | 11    |
| Financial Services             | 7   |      |   | 1 | 4      |   |   | 2 | 14    |
| Technical Services             | 32  |      |   |   | 1      |   |   |   | 33    |
| Community Services             | 34  |      |   |   | 4      |   |   |   | 38    |
| Water & Sanitation<br>Services | 22  |      |   |   |        |   |   |   | 22    |
| Total permanent                | 101 |      |   | 1 | 16     | 1 |   | 3 | 122   |
| Non- permanent                 | 17  |      |   |   | 5      |   |   |   |       |
| Grand total                    | 118 |      |   | 1 | 21     | 1 |   | 3 | 144   |



#### 3.1.3 Employment equity

| Description | African | Coloured | Indian | White | Male | Female | Disability |
|-------------|---------|----------|--------|-------|------|--------|------------|
| Target      | 135     | 5        | 0      | 32    | 86   | 86     | 9          |
| Actual      | 117     | 1        | 0      | 4     | 82   | 21     | 1          |

During the 2008/09 financial year, the Municipality appointed **10** employees in various departments. All of these appointments were based on both the service delivery needs and the Employment Equity Plan. The biggest challenge for the municipality remains the staff turnover.

The demographic information of the municipality compared to the workforce of the institution is as follows:

| Description                 | Total | African | Coloured | Indian | White |
|-----------------------------|-------|---------|----------|--------|-------|
| Population numbers          | 20245 | 15725   | 670      | 0      | 3850  |
| % Population                | 100%  | 78%     | 3%       | 0      | 19%   |
| Number for positions filled | 122   | 117     | 1        | 0      | 4     |
| % for Positions filled      | 71%   | 96%     | 0.8%     | 0      | 3%    |

#### 3.2. Capacitating the municipal workforce

The Work Place Skills Plan (WPSP) for 2008/09 financial year and the Implementation Report for the 2007/08 finacial year was submitted to the Seta on 31 March 2009. The amount spent on training was R 82

364.72, which is **53,1%** of the salary spend of **R155 000,00** as at 30 June 2009. The training programmes that were completed by the municipal staff is summarised in the following table.

#### Municipal staff

|   |                   | Number of officials |      |      |    |    |    |    |    |  |  |
|---|-------------------|---------------------|------|------|----|----|----|----|----|--|--|
| Name of training programme  | Short description | Gend                | er   | Race |    |    |    |    |    |  |  |
|   |                   | Female              | Male | AF   | AM | CF | СМ | WF | WM |  |  |
| Adult Basic<br>Education and<br>Training  | ABET              | 1                   | 23   | 1    | 23 | 0  | 0  | 0  | 0  |  |  |
| Certificate<br>Pogramme For<br>management<br>Development<br>inMunicipal<br>Finances | CPMDP-MF          | 1                   | 3    | 1    | 3  | 0  | 0  | 0  | 0  |  |  |
|   |                   |                     |      |      |    |    |    |    |    |  |  |
| Traffic Examiner's<br>Course  |                   | 2                   | 1    | 2    | 1  |    |    |    |    |  |  |
| Finance<br>Management and<br>Development<br>Programme                               |                   | 3                   | 2    | 3    | 2  |    |    |    |    |  |  |
| Certificate in Local<br>Government Law<br>and Administration                        |                   |                     | 1    |      | 1  |    |    |    |    |  |  |
| Total   |                   | 7                   | 30   | 7    | 30 |    |    |    |    |  |  |

#### **Councillors**

| Name of training<br>programme                                   | Short description | Number of councillors |      |      |    |    |    |    |    |  |
|---|-------------------|-----------------------|------|------|----|----|----|----|----|--|
|   |                   | Gender                |      | Race |    |    |    |    |    |  |
|   |                   | Fe-<br>male           | Male | AF   | AM | CF | СМ | WF | WM |  |
| Certificate in Local<br>Government Law<br>and<br>Administration |                   |                       | 1    |      | 1  |    |    |    |    |  |
| Masters Degree in Public Admin.                                 |                   |                       | 1    |      | 1  |    |    |    |    |  |

## 3.3. Managing the municipal workforce

## 3.3.1 Injuries and sick leave

| Department                 | Total nr of Injuries for the year | Total number of days sick leave taken during the year |
|----------------------------|-----------------------------------|---|
| Municipal manager's office | 0                                 | 1   |
| Corporate Services         | 0                                 | 36  |
| Financial Services         | 1                                 | 42  |
| Technical Services         | 0                                 | 41  |
| Community Services         | 0                                 | 91  |
| TOTALS                     | 1                                 | 211   |

## 3.3.2 HR Policies and plans

| Approve   | ed policy                 |
|---|---------------------------|
| Name of policy  | Date approved             |
| INDIGENT POLICY   | 31 MARCH 2009             |
| PETTY CASH POLICY   | 31 MARCH 2009             |
| RATES POLICY  | 31 MARCH 2009             |
| TARRIF POLICY   | 31 MARCH 2009             |
| CUSTOMER CARE, CREDIT CONTROL, DEBIT<br>COLLECTION POLICY AND DEBT COLLECTION<br>STRATEGY | 31 MARCH 2009             |
| SUPPLY CHAIN MANAGEMENT POLICY  | 31 MARCH 2009             |
| Policies still to   | be developed              |
| Name of policy  | Proposed date of approval |
| Employment Equity Policy  | 29 October 2009           |
| Staff Performance Management Policy   | 29 October 2009           |
| Disaster Recovery Policy  | 29 October 2009           |
| Risk Management   | 29 October 2009           |
| Principles & Policy on writing off irrecoverable debt                                     | 29 October 2009           |

| Computer and Internet Usage Policy    | 29 October 2009  |  |  |  |  |
|---------------------------------------|------------------|--|--|--|--|
| Inkwanca Municipality: Bursary Policy | 29 October 2009  |  |  |  |  |
| Data Backup Policy                    | 29 October 2009  |  |  |  |  |
| Corporate Gifts Policy                | 29 October 2009  |  |  |  |  |
| Fixed Asset Policy                    | 29 October 2009  |  |  |  |  |
| Code of Conduct                       | 05 February 2010 |  |  |  |  |
| Comprehensive Human Resource Policy   | 05 February 2010 |  |  |  |  |

## 3.4. Managing the Municipal Workforce Expenditure

## 3.4.1 Personnel expenditure compared to total operating expenditure

| Financial year | Total Expenditure salary<br>and allowances<br>(R'000) | Total Operating<br>Expenditure<br>(R'000) | Percentage<br>(%) |
|----------------|---|---|-------------------|
| 2005/06        | 5 993   | 10 480                                    | 57.18%            |
| 2006/07        | 7 441   | 12 582                                    | 59.14%            |
| 2007/08        | 9 214   | 14 649                                    | 62.90%            |
| 2008/09        | 10 220  | 25 504                                    | 40.07%            |
| Average        | 32 867  | 63 217                                    | 52%               |

## 3.4.2 Promotions

| Department                 | Gen    | der  |    |    | Total |    |    |    |        |
|----------------------------|--------|------|----|----|-------|----|----|----|--------|
| Department                 | Female | Male | AF | AM | CF    | СМ | WF | WM | . oran |
| Municipal manager's office | 0      | 0    | 0  | 0  | 0     | 0  | 0  | 0  | 0      |
| Corporate<br>Services      | 0      | 0    | 0  | 0  | 0     | 0  | 0  | 0  | 0      |
| Financial Services         | 0      | 0    | 0  | 0  | 0     | 0  | 0  | 0  | 0      |
| Technical                  | 0      | 0    | 0  | 0  | 0     | 0  | 0  | 0  | 0      |

| Services                      |   |   |   |   |   |   |   |   |   |
|-------------------------------|---|---|---|---|---|---|---|---|---|
| Strategic Services            | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Town Planning                 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Electro Technical<br>Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total                         | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

## 3.4.3 Upgraded posts

| Department                    | Gen    | der  | Race |    |    |    |    |    | Total |
|-------------------------------|--------|------|------|----|----|----|----|----|-------|
|                               | Female | Male | AF   | АМ | CF | СМ | WF | WM | Total |
| Municipal manager's office    | 0      | 0    | 0    | 0  | 0  | 0  | 0  | 0  | 0     |
| Corporate<br>Services         | 0      | 0    | 0    | 0  | 0  | 0  | 0  | 0  | 0     |
| Financial Services            | 0      | 0    | 0    | 0  | 0  | 0  | 0  | 0  | 0     |
| Technical<br>Services         | 0      | 0    | 0    | 0  | 0  | 0  | 0  | 0  | 0     |
| Strategic Services            | 0      | 0    | 0    | 0  | 0  | 0  | 0  | 0  | 0     |
| Town Planning                 | 0      | 0    | 0    | 0  | 0  | 0  | 0  | 0  | 0     |
| Electro Technical<br>Services | 0      | 0    | 0    | 0  | 0  | 0  | 0  | 0  | 0     |
| Total                         |        |      |      |    |    |    |    |    |       |

## 3.4.4 Salary level exceeding grades

| Department                    | Gen    | der  |    |    | Ra | Total |    |    |       |
|-------------------------------|--------|------|----|----|----|-------|----|----|-------|
| Department                    | Female | Male | AF | AM | CF | СМ    | WF | WM | Iotal |
| Municipal<br>manager's office | 0      | 0    | 0  | 0  | 0  | 0     | 0  | 0  | 0     |
| Corporate<br>Services         | 0      | 0    | 0  | 0  | 0  | 0     | 0  | 0  | 0     |
| Financial Services            | 0      | 0    | 0  | 0  | 0  | 0     | 0  | 0  | 0     |
| Technical<br>Services         | 0      | 0    | 0  | 0  | 0  | 0     | 0  | 0  | 0     |

| Strategic Services            | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
|-------------------------------|---|---|---|---|---|---|---|---|---|
| Town Planning                 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Electro Technical<br>Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total                         | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

## **CHAPTER 4: FUNCTIONAL SERVICE DELIVERY REPORTING**

## CHAPTER 4: FUNCTIONAL SERVICE DELIVERY REPORTING

| Department         | Functions  |
|--------------------|--|
| Municipal Manager  | Municipal Administration, IDP, Performance<br>Management, Risk Management,<br>Communication & Liason, Strategic Services,<br>Accounting Officer functions  |
| Corporate Services | Committee Secretarial Services, Records &<br>Archives, IT Systems & Control,<br>Personnel Administration, Recruit & Selection,<br>Training & Development, Labour Relations &<br>PMS  |
| Financial Services | Supply Chain Management, Budget and<br>Treasury, Expenditure Management, Asset<br>Management, Revenue Management   |
| Technical Services | Roads & Stormwater Construction, Building<br>Inspectorate, Land Usage, Spatial Planning,<br>Maintenance, Electricity Reticulation, Project &<br>Contract Management, Water and sanitation<br>Services (Reticulation, Treatment, quality&<br>Plumbing) & GIS. |
| Community Services | Cleansing and solid waste management,<br>Cemeteries. Public Amenities, Traffic Services,<br>Library Services   |

## Functional breakdown by Department

## 4.1 MUNICIPAL MANAGER

#### Performance against KPA's

| IDP Objective  | Key performance indicator  | Target     | Actual performance |
|--|--|------------|--------------------|
| 1. Basic Service<br>Delivery<br>a) In consultation with the<br>TSM and CMS, prepare a<br>clear service delivery program<br>to progressively achieve<br>national service delivery<br>targets for water, sanitation,<br>electricity, refuse removal,<br>roads etc, | • service delivery program to be drafted and approved by Council                         | 30/09/2008 | ACHIEVED           |
|  | • 25% progress towards<br>implementing the service<br>delivery program ( in all services | 30/09/2008 | ACHIEVED           |
|  | • 50% progress towards<br>implementing the service<br>delivery program ( in all services | 31/12/2008 | ACHIEVED           |
| b) In consultation with the<br>TSM, ensuring that reticulation<br>losses of water are identified<br>and reduced  | 50% reduction in water<br>reticulation losses  | 30/06/2009 | ACHIEVED           |
| 2. Municipal Institutional   |  |            | ACHIEVED           |

| Development and<br>Transformation  |  | 31/12/2008                    |                      |
|--|--|-------------------------------|----------------------|
| a) Implement institutional and staff performance   | PMS training held with all parties   | 51112/2000                    |                      |
| management system  | quarterly reports on performance management to   | QUARTERLY                     | ACHIEVED             |
|  | Council  • conduct quarterly   | QUARTERLY                     | ACHIEVED             |
| b) Monitor shortcomings in   | <ul> <li>performance reviews of HODs</li> <li>follow labour relations</li> </ul>             | GOMMIENEI                     | //ormeved            |
| Heads of Department  | processes to correct poor performance by HODs  | MONTHLY                       | ACHIEVED             |
|  | <ul> <li>monitor departments and<br/>managers and take action where<br/>necessary</li> </ul> | MONTHLY                       | ACHIEVED             |
| c) Develop HIV / Aids<br>workplace strategy and<br>employment assistance<br>program  | <ul> <li>strategy developed and<br/>implemented</li> </ul>                                   | 31/03/2009                    | ACHIEVED             |
| d) Human Resources<br>Management Policies and<br>Procedures to be implemented  | <ul> <li>HR Policies and Procedures<br/>Manual to be prepared and<br/>Implemented</li> </ul> | 30/06/2009                    | PARTLY ACHIEVED      |
| e) Financial policies and<br>bylaws to be prepared and<br>implemented  | • financial policies and bylaws to be prepared and implemented                               | 30/06/2009                    | PARTLY ACHIEVED      |
| f) Financial reforms to be<br>implemented  | <ul> <li>reforms fully implemented</li> </ul>  | ONGOING                       | PARTLY ACHIEVED      |
| g) Council decisions to be<br>implemented within time<br>frames set by Council   | decisions executed within<br>time frames of Council  | ONGOING                       | ACHIEVED             |
| 3. Local Economic<br>Development ( LED ) and<br>IDP functions  |  |                               |                      |
| a) In consultation with the<br>Community Services<br>Manager, ensure that a<br>comprehensive LED<br>strategy is developed  | <ul> <li>finalise comprehensive LED<br/>strategy</li> </ul>                                  | 30/06/2009                    | PARTLY ACHIEVED      |
| b) Ensure that all of the LED<br>projects and special<br>programs as allocated to the<br>Community Services<br>Manager are implemented<br>or the necessary LR<br>procedures followed | all LED projects and special<br>programs progressing according<br>to Plan                    | 30/06/2009                    | ACHIEVED             |
| c) Ensure that the tourism<br>interventions as allocated to<br>the Community Services<br>Manager are implemented<br>or the necessary LR<br>procedures followed                       | tourism interventions<br>undertaken by Community<br>Services Manager                         | 30/06/2009                    | ACHIEVED             |
| d) Development and review of<br>the IDP  | IDP to be adopted by Council   | 31/03/2009                    | ACHIEVED             |
|  | • IDP forum meetings to be held ( 4 meetings )   | 31/03/2009                    | ACHIEVED             |
|  | development and review of the IDP  | 31/03/2009                    | ACHIEVED             |
| <ul> <li>4. Municipal financial</li> <li>viability and management</li> <li>a) Control the finances of the<br/>Municipality in the following</li> </ul>                               | IDP and budget approved  | 31/05/2009                    | ACHIEVED             |
| ways:  | e constanta los escultos   |                               |                      |
|  | <ul> <li>undertake audits</li> <li>ensure that budget is spent<br/>each quarter</li> </ul>   | One audit per quarter<br>100% | ACHIEVED<br>ACHIEVED |

|  | <ul> <li>compliant with IDP goals</li> </ul>  | 100%                       | ACHIEVED        |
|--|---|----------------------------|-----------------|
|  | <ul> <li>financial statements properly<br/>prepared for 2007/08</li> </ul>  | 31/08/2009                 | ACHIEVED        |
| b) Revenue management and<br>debt collection ( in consultation<br>with CFO ) | • ensure that there is at least a 10% reduction in outstanding debts  | Quarterly                  | PARTLY ACHIEVED |
|  |   |                            |                 |
| 5. Good governance and<br>public participation                               |   |                            |                 |
| a) Interact with the public in the following ways                            | • arrange for 90 visits per<br>quarter of Councillors to private<br>households or submit a report to<br>Mayor on why not done | Quarterly                  | PARTLY ACHIEVED |
|  | • arrange 20 public participation meetings ( 5 per quarter )  | Quarterly                  | ACHIEVED        |
| <ul> <li>b) IGR workshops and joint<br/>activities</li> </ul>                | arrange 1 IGR workshop per<br>quarter   | Once per quarter           | PARTLY ACHIEVED |
|  | <ul> <li>organise 1 joint activity per<br/>quarter</li> </ul>   | Once per quarter           | ACHIEVED        |
| c) Annual Council report   | <ul> <li>report to be tabled</li> </ul>   | 31/12/2008                 | PARTLY ACHIEVED |
| d) Issuing of Inkwanca News  | Inkwanca News to be issued on time  | Newsletter<br>discontinued | NOT ACHIEVED    |
|  | <ul> <li>increase circulation of<br/>Inkwanca News by 50%</li> </ul>  | Newsletter<br>discontinued | NOT ACHIEVED    |
| e) Contributions to<br>newspapers  | make 3 contributions to local     newspapers per quarter  | Quarterly                  | PARTLY ACHIEVED |
|  | make 1 contribution to<br>regional newspapers quarterly   | Quarterly                  | PARTLY ACHIEVED |
| f) Provide training for Area<br>Committee members                            | training courses to be held, in<br>conjunction with LGSETA, for all<br>Area Committee members                                 | 31/12/2008                 | PARTLY ACHIEVED |
|  | Area Committee members  |                            |                 |

# Main Delivery Agenda 2009/10

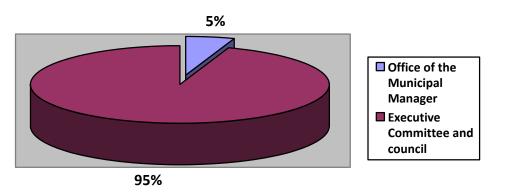
|                      | IDP Objectives | Baseline | Performance Indicator | Annual Target |             |
|----------------------|----------------|----------|-----------------------|---------------|-------------|
| Priority /Focus Area |                |          |                       |               | Target Date |

| Integrated Development<br>Planning | Achieve a credible IDP  | Current IDP lacks<br>credibility  | Credible IDP Document   | 100% | 31/03/2010 |
|------------------------------------|---|---|---|------|------------|
|                                    | Create conditions for all<br>stakeholders to<br>participate and eliminate<br>fragmentation  | Sector<br>departments and<br>some (of 33<br>registered)local<br>formations do not<br>participate in IDP<br>processes. | Number of IDP engagement meetngs  | 4    | 31/03/2010 |
|                                    |   |   | Number of stakehlders making<br>written submissions, presentation<br>and input. | 10   | 31/05/2010 |
|                                    |   |   | % of formations participating in IDP engagements                                | 75%  | 31/03/2010 |
| Land & Agriculture                 | Facilitate availability of<br>land for various<br>agricultural and non<br>agricultural uses | Less than 5% of<br>Commercial land<br>has been<br>redistributed<br>through LRAD                                       | Increase in % of hactres distributed  | 7%   | 30/06/2010 |
|                                    | Create a growing and<br>sustainable economic<br>sector                                      | No agricultural growth plan exists.   | develop an agricultural plan as part<br>of LED strategy                         | 100% | 30/06/2010 |

| Weighting: =               |   |  | Number of black people<br>participating in agricultural<br>initiatives                            |      | 30/06/2010                      |
|----------------------------|---|--|---|------|---------------------------------|
|                            |   |  | Number of black women<br>participating in agricultural<br>initiatives                             |      | 30/06/2010                      |
|                            | Create a growing and<br>sustainable tourism<br>sector that contributes to<br>local economy. | Tourism sector<br>does not reflect<br>demographics,<br>very limited<br>participation of          | Number of tourism products developed  |      | 20/07/2010                      |
| Tourism & SMME Development |   | HDIs   | Number of tourists visiting PDI<br>areas  |      | 30/06/2010<br>30/06/2010        |
|                            |   |  | Number of B&Bs and Guests<br>houses accommodation<br>establishments graded by SA<br>Tourism Board |      | 30/06/2010                      |
|                            | Promote local business<br>and facilitate SMME's<br>training                                 | Information about<br>SMMEs and<br>Cooperative s  | % increase in number of SMMEs & Cooperatives  |      | 30/06/2010                      |
|                            |   | acanty. Levels of<br>participation by<br>various designated<br>groups is not                     | Number of SMMEs capacitated with requisite skills   |      | 00/07/0010                      |
|                            |   | known.   | Number of young people<br>participating in SMMEs &<br>Cooperatives                                |      | <u>30/06/2010</u><br>30/06/2010 |
|                            |   |  | Number of women participating in SMMEs & Cooperatives   |      | 30/06/2010                      |
|                            |   |  | Number of jobs created by the municipality's capital projects                                     |      | 30/06/2010                      |
|                            |   |  | % of tenders awarded to HDIs.   |      | 30/06/2010                      |
|                            |   |  | % of tenders awarded to local contractors.  |      | 30/06/2010                      |
|                            |   |  | Finalise LED Strategy formulation   |      | 30/06/2010                      |
| Communication & Community  | Strengthen and<br>capacitate Area<br>Committees   | There are 7 area<br>committees with 5<br>members each.<br>Some of members<br>are not clear about | Reduction in number of existing area committees - reduce to 5                                     |      |                                 |
| Participation              |   | their roles.   | Number of interaction meetings<br>between area committees and the<br>council                      | 100% | 30/09/2009<br>30/06/2010        |
|                            |   |  | Increased participation of area<br>Committees in IDP and PMS<br>processes.                        | 100% | 30/06/2010                      |
|                            |   |  | % of expenditure on public participation  | 100% | 30/06/2010                      |

|             | Improve Communication<br>& Customer Service. | Communication<br>strategy approved<br>in 2007/08 has not<br>been reviewed nor<br>fully implemented   | Review and implement communication strategy  | 100%                | 31/12/2009                      |
|-------------|--|--|--|---------------------|---------------------------------|
| Clean audit | <i>Obtain a clean audit by 2014</i>          | Internal Audit &<br>Audit Committee in<br>place  | % of risk assessment conducted   | 100%                | 30/06/2010                      |
|             |  |  | % of scheduled meetings of the<br>Audit Committee sitting                            | 100%                | 30/06/2010                      |
|             |  |  | % of scheduled meetings of the<br>performance audit committee<br>sitting             | 100%                | 30/06/2010                      |
| Reporting   | Improve reporting                            | AFS have been<br>submitted with no<br>performance<br>information as<br>required. Both the<br>annual and the<br>oversight reports<br>have been tabled<br>way after the<br>required deadlines. | 2008/09 AFS submitted within<br>regulated timeframes<br>Performance report submitted | <u>100%</u><br>100% | <u>31/08/2009</u><br>31/08/2009 |
|             |  |  | 2008/09 Annual Report approved by council  | 100%                | 31/12/2009                      |
|             |  |  | 2008/09 Oversight Report   | 100%                | 31/12/2009                      |

# Total operating expenditure 2008/09 (Example only)



# DASHBOARD ALSO TO BE INSERTED IF AVAILABLE

#### 4.2 **CORPORATE SERVICES**

# Performance against KPA's

| IDP Objective | Key performance | Ward nr/ | Target | Actual |
|---------------|-----------------|----------|--------|--------|
|               |                 |          |        |        |
|               |                 | 30       |        |        |

| indicator | Area | performance |
|-----------|------|-------------|
| malcator  | Alca | periormanee |
|           |      |             |
|           |      |             |
|           |      |             |
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|           |      |             |
|           |      |             |
|           |      |             |

# Main Delivery Agenda 2009/10

| Key performance indicator | Ward Nr/ Area | Target |
|---------------------------|---------------|--------|
|                           |               |        |
|                           |               |        |
|                           |               |        |
|                           |               |        |
|                           |               |        |
|                           |               |        |

## DASHBOARD ALSO TO BE INSERTED IF AVAILABLE

# 4.3 FINANCIAL SERVICES

# Performance against KPA's

| IDP Objective  | Key performance indicator   | Target    | Actual performance |
|--|---|-----------|--------------------|
| 1)Develop,monitor and control  | a)Prepare and submit annual budget  |           |                    |
| budget which complies with the   | Submission of 2000/2010 hudget process  |           |                    |
| MFMA for the finance Dept and  | Submission of 2009/2010 budget process plan to council  | 31/08/08  | achieved           |
| The entire Municipality  | <ul> <li>2009/2010 budget to be compiled(draft)</li> </ul>  | 31/03/09  | achieved           |
|  | <ul> <li>2009/2010 budget to be approved by<br/>counciland comply with S17 of MFMA</li> </ul>                                   | 31/05/09  | achieved           |
|  | b)Monitor Budget for 2008/2009  |           |                    |
|  | <ul> <li>Produce monthly budget statement in terms<br/>of S71of MFMA</li> </ul>   | Monthly   | achieved           |
|  | All departments to comply with budget     process plan  | Quartely  |                    |
|  | <ul> <li>Updated monthly income and expenditure<br/>reports to be submitted (S64 and 65 of<br/>MFMA)</li> </ul>                 | Monthly   | achieved           |
|  | c)Establishment of budget office  |           |                    |
|  | Budget office to be established   | 30/06/09  | achieved           |
| 2)Manage and control<br>Expenditure so that council                            | a)control and monitor all expenditure   |           |                    |
| Has a sound accounting and<br>payment system which                             | <ul> <li>Total expenditure for the municipality not to<br/>be overspent at all (monthly reports to reflect<br/>this)</li> </ul> | Monthly   |                    |
| Prevents fraud and allows for<br>Accurate reporting                            | Submit reports on expenditure council   | quarterly | ACHIEVED           |
|  | b)ensure that internal controls on expenditure<br>Are in place  |           |                    |
|  | Ensure that expenditure on staff benefits<br>complies with S66 of MFMA and report   | monthly   |                    |
|  | c)management of municipal liabilities   |           |                    |
|  | <ul> <li>Reconciliation of short term and long term<br/>loans with debt servicing and Cash flow</li> </ul>                      | 30/09/08  | ACHIEVED           |
|  | <ul> <li>Report on short and long term loans and<br/>implication on cashflow</li> </ul>   | quarterly |                    |
|  | d)Completion of statutory returns   |           |                    |
|  | <ul> <li>VAT,PAYE,and UIF returns to be submitted<br/>to SARS</li> </ul>  |           | ACHIEVED           |
| 3)Manage and control revenue<br>as well as cashflow and<br>property valuations | a)review debt collection strategy   |           |                    |
|  | Strategy to be reviewed   | Quarterly |                    |

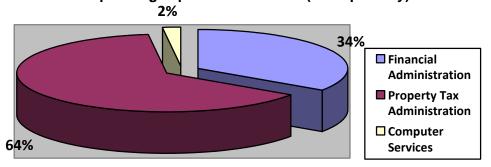
|   | b)Cash, banking and investment management  |             |                        |
|---|--|-------------|------------------------|
|   | Banking of cash and investment moltagement   | Daily       | ACHIEVED               |
|   | Banking of cash and investment motoring     Bank reconciliations to be prepared  | Monthly     | ACHIEVED               |
|   |  | Worlding    | AGHIEVED               |
|   | c)Debt collection  |             |                        |
|   | <ul> <li>100% debtors to be issued with letters of<br/>demand and subjected to credit control<br/>bylaws, where necessary</li> </ul>   | 31/03/09    | NOT ACHIEVED           |
|   | <ul> <li>Apply credit control policy, report system and<br/>bylaws</li> </ul>  | 31/03/09    | ACHIEVED               |
| 4)Manage Council procurement  | a)Supply Chain Management  |             |                        |
|   | No deviations at all from MFMA or policies for   |             |                        |
| And stores as well as staff   | the financial year   | 30/06/09    |                        |
| Management and the management of all assets and Insurances of the council | Maintain and update supplier database  | 30/06/09    |                        |
|   | b)Management of Budget and Treasury Department   |             |                        |
|   | <ul> <li>Conduct one financial startegic planning<br/>session with all senior staff to ensure that<br/>financial targets are met</li> </ul>  | 31/03/09    |                        |
|   | <ul> <li>Assist HR with training need analysis for<br/>WSP</li> </ul>  | 31/03/09    |                        |
|   | Crictical posts for department to be filled  | 30/06/09    |                        |
|   | c)Updated Asset register   |             |                        |
|   | Updating of assets register to be completed  | 30/06/09    | PARTIALLY<br>ACHIERVED |
|   | d)Undertake internship/learnership programme by enrolling interns  |             |                        |
|   | Interns to be enrolled at Inkwanca   | 31/12/08    | ACHIEVED               |
| 5)Prepare accurate financial  | a)Prepare Financial statements which conform with requirements   |             |                        |
| statements and other financial  | <ul> <li>Ensure that AFS for 2007/2008 are<br/>completed</li> </ul>  | 31/08/08    | ACHIEVED               |
| records,policies etc and<br>management of IT support                      | Submit the AFS to AG and council   | 31/08/08    |                        |
|   |  |             |                        |
|   | b)Completion of monthly reports  |             |                        |
|   | <ul> <li>All reports required by MM to be submitted<br/>monthly on time</li> </ul>   | monthly     |                        |
|   | <ul> <li>Full financial reports to be submitted to<br/>council through MM</li> </ul>   | Time frames |                        |
|   | C)Attendance at all meetings on time   |             |                        |
|   | Not to be late or absent from any meeting  |             |                        |
|   | without prior authority  | Time frames |                        |
|   | d)Develop, review and monitor financial policies and procedures  |             |                        |
|   | <ul> <li>Procurement policy, indigent policy, free basic<br/>services policy, tarrifs policy, rates poicy,<br/>investment policy, insurance policy, credit<br/>control policy, debt control policy and risk</li> </ul> | 30/06/09    |                        |

| management system to be implemented   |          |
|---|----------|
| e)IT Support  |          |
| <ul> <li>Draft service level agreement between<br/>Inkwanca and CHDM</li> </ul> | 31/03/09 |
| <ul> <li>Oversee daily IT backups and store in the<br/>strong room</li> </ul>   | daily    |
| <ul> <li>Ensure maintanance of connection link<br/>between offices</li> </ul>   | daily    |

# Main Delivery Agenda 2009/10

| Key performance indicator | Ward Nr/ Area | Target |
|---------------------------|---------------|--------|
|                           |               |        |
|                           |               |        |
|                           |               |        |
|                           |               |        |
|                           |               |        |
|                           |               |        |
|                           |               |        |

Total operating expenditure 2006/07 (Example only)



# DASHBOARD ALSO TO BE INSERTED IF AVAILABLE

# 4.4 TECHNICAL SERVICES

# Performance against KPA's

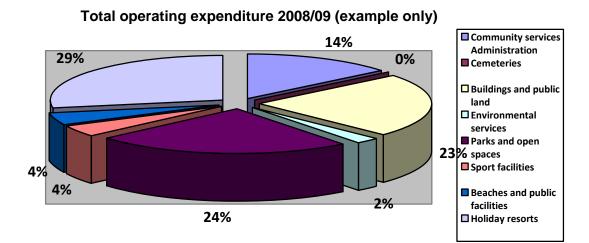
| IDP Objective   | Key performance<br>indicator                                | Ward nr/<br>Area         | Target | Actual performance |
|---|---|--------------------------|--------|--------------------|
| Construction of<br>Roads and<br>Stormwater system<br>for the Municipal<br>area. | Installation of road<br>signs in Molteno and<br>Sterkstroom | Molteno &<br>Sterkstroom | 1 unit | 10% (understaffed) |
|   | 8km of gravelling and<br>shaping of roads in<br>both towns  | Molteno &<br>Sterkstroom | 8 km   | 73% (funding)      |

|  | Installation of 48 new manhole covers                               | Molteno &<br>Sterkstroom | 54              | 100%  |
|--|---|--------------------------|-----------------|---|
|  | Construction of storm water channels                                | Molteno &<br>Sterkstroom | 6 km            | 20% (funding)                                       |
|  | Construct Roads to<br>newly Sub Divided<br>areas erf 537 & 1214     | Nomonde Town             | 0.5 km          | 0 % (funding)                                       |
|  | Construct a road<br>linking Nomonde &<br>Nkululeko                  | Molteno                  | 0.5 km          | 0% (Application was<br>not approved by<br>Spoornet) |
|  | Painting of Parking's<br>and Streets in Molteno<br>and Sterkstroom. | Molteno &<br>Serkstroom  | 1 km            | 0% (funding)  |
|  | Purchasing of cold<br>asphalt premix for<br>patching of pot holes   | Molteno &<br>Sterkstroom | 400 bags        | 100%  |
| Control and<br>Maintenance of<br>Electrical facilities<br>and street lighting in<br>the municipal area.  | Inkwanca Maintenance<br>of reticulation                             | Molteno &<br>Sterkstroom | 4 times per QTR | 100%  |
|  | Inkwanca Street lights for Maintenance                              | Molteno &<br>Sterkstroom | 40 Per Quarter  | 100%  |
|  | Electrification of<br>Masakhe Creche                                | Sterkstroom              | 1 unit          | 100%  |
|  | Service newly<br>subdivided areas erf<br>537 & 1214                 | Molteno                  | 1 unit          | 0% (advertised, but no bidders)                     |
| Control of water<br>function and ensure<br>good quality water to<br>all house holds at<br>Inkwanca Area. | Installation of Stand<br>pipes at Mqeshi Town<br>Ship               | Sterkstroom              | 20 no.          | 100%  |
|  | Installation of water<br>meters at Inkwanca<br>municipality         | Molteno &<br>Sterkstroom | 6493 no,        | 96%   |
|  | Purchasing of spare<br>pipes and fittings for<br>maintenance        | Molteno &<br>Sterkstroom | 1 unit          | 100%  |
|  | Purchasing of<br>chemical for water<br>purification                 | Molteno                  | 34              | 100%  |
|  | Testing for Water<br>Quality  | Molteno &<br>Sterkstroom | 12 times        | 100%  |

|  | Service newly<br>subdivided areas erf<br>537 & 1214             | Nomonde                  | 50 connections | 0% (advertised, but no bidders)   |
|--|---|--------------------------|----------------|---|
|  |   |                          |                |   |
| Control of sanitation<br>function and ensure<br>access to affordable<br>and appropriate<br>service for all house<br>holds at Inkwanca<br>area. | Changing of 600 m<br>sewer pipe at<br>Phumulani Town Ship       | Nomonde                  | 600 m          | 5% (application for<br>funding still to be<br>approved by the<br>District Municipality) |
|  | Purchasing of spare pipes and fittings for                      | Molteno &<br>Sterkstroom | 1 unit         | 100%  |
|  | maintenance   |                          |                |   |
|  | Rental Portable Toilets   | Molteno &<br>Sterkstroom | 7 units        | 100%  |
|  | Service newly<br>subdivided areas erf<br>537 & 1214             | Nomonde                  | 50 connections | 0% (advertised, but no bidders)   |
| Maintenance of<br>Municipal buildings,<br>properties, facilities<br>and municipal<br>housing.  | Demolish Marabastad<br>old Buildings and<br>Municipal Buildings | Molteno &<br>Sterkstroom | 160 m2         | 100%  |
|  |   | Masakhe                  |                | 80% (contractor was   |
|  | Construct Masakhe<br>Creche                                     |                          | 1 no.          | removed from site for<br>none performance)  |

# Main Delivery Agenda 2009/10

| Key performance indicator                                | Ward Nr/ Area         | Target           |
|--|-----------------------|------------------|
| Number of kms to be sealed/tarred                        | Sterkstroom           | 31 March 2010    |
| Number of kms to scrapped                                | Molteno & Sterkstroom | Every quarter    |
| Number of Kms to be painted                              | Molteno & Sterkstroom | Every quarter    |
| Number of km to be repaired                              | Molteno & Sterkstroom | Every quarter    |
| Number of new poles and replacement poles to be erected. | Molteno & Sterkstroom | 31 March 2010    |
| Number of new water meters installed                     | Molteno & Sterkstroom | Every quarter    |
| Number of tests be conducted                             | Molteno & Sterkstroom | Every Month      |
| % compliance with SANS 241 for ecoli                     | Molteno & Sterkstroom | Every month      |
| Number of toilets be built                               |                       | 31 December 2009 |
| Number of awareness campaigns to be conducted            | Molteno & Sterkstroom | Every quarter    |
| Number of mainhole covers to be<br>installed             | Molteno & Sterkstroom | Every quarter    |
| Number of erfs to be serviced                            | Molteno               | 31 December 2009 |
| Number of bridges to be constructed                      | Sterkstroom           | 30 June 2010     |
| Number of units to be built                              | Molteno               | 30 June 2010     |
| Number of buildings demolished                           | Molteno & Sterkstroom | 31 December 2010 |



## DASHBOARD ALSO TO BE INSERTED IF AVAILABLE

# 4.5 COMMUNITY SERVICES

# Performance against KPA's

| IDP Objective   | Key performance<br>indicator  | Area                       | Target  | Actual performance           |
|---|---|----------------------------|---------|------------------------------|
| 1. Manage and<br>control the cleansing<br>function of the entire<br>municipal area.   | A) Undertake the refuse collection and disposal function.   | Inkwanca<br>Municipal Area | Ongoing | Achieved                     |
| 2. Manage and<br>control the library<br>function, community<br>halls, chalets,<br>preschools, old age<br>homes, clinics and<br>care centres etc. for<br>the Municipal area. | <ul> <li>b) Provision of library services.</li> <li>b) Control of community halls and chalets.</li> <li>c) Control of preschools, old age homes, clinics, care centres and Municipal buildings.</li> </ul>  | Inkwanca<br>Municipal Area | Ongoing | Achieved                     |
| 3. Manage and<br>control the LED<br>function as the Traffic<br>function for the entire<br>area.   | <ul> <li>a) Ensure that a comprehensive LED strategy is developed.</li> <li>b)Ensure that the tourism interventions as set out below are implemented, the development of the Liberation and Heritage Routes are established, <ul> <li>the implementatio n of a tourism</li> </ul> </li> </ul> | Inkwanca<br>Municipal Area | Ongoing | Partly Achieved/<br>Achieved |

|  | information<br>function for<br>the area   |                            |                            |          |
|--|---|----------------------------|----------------------------|----------|
| 4. Manage and<br>control the parks,<br>sport fields and<br>cemeteries for the<br>entire municipal area.  | Control and<br>maintenance of<br>cemeteries. Provision<br>and maintenance of<br>sports and recreation<br>facilities. Beautification<br>of parks and open<br>spaces and<br>maintenance of<br>pavements.  | Inkwanca<br>Municipal Area | Fortnightly and<br>Monthly | Achieved |
| 5. Prepare, monitor<br>and control the<br>budget for the<br>Community Services<br>Department so that<br>expenditure is in line<br>with the budget, and<br>manage all other<br>administrative<br>matters of the Dept. | <ul> <li>a) Prepare and submit departmental budget for 2009/2010 to CFO.</li> <li>b) Monitor and control budget.</li> <li>c) Ensure that staff costs are not overspent.</li> <li>d) All community services reports to be submitted to Council Committees through MM.</li> </ul> | Inkwanca<br>Municipal Area | Ongoing                    | Achieved |
|  | e) Attendance at all meetings on time.  |                            |                            | Achieved |

# Main Delivery Agenda 2009/10

| Key performance indicator                                |  |   |  |      |             |      |
|--|--|---|--|------|-------------|------|
| Waste Management   | Provide for the proper<br>and safe disposal of solid<br>waste within the<br>municipalty                                  | The municipality has 2<br>permited sites: on both<br>sites waste is just<br>dumped on cells - it is<br>neither covered nor<br>compacted | Number of cells covered<br>& compacted                                 | 8    | 0/ 5        | 5/20 |
|  | To ensure that refuse is<br>removed to create clean<br>and healthy environment<br>for inhabitants of the<br>Municipality | Irregular collection schedule   | % of household receiving<br>minimum once per week<br>refuse collection | 100% | vei (       | ly   |
| Community Facilities (Halls,<br>Sport fileds & Challets) | To ensure that all<br>community facilities are<br>accessible to all.   | Disabled persons<br>cannot access most of<br>community facilities   | Number of community facilities upgraded and made accessible to all     | 4    | 1/ 2        | 2/20 |
|  | Provide management, control and maintenance  |   | % of allocated budget spent on maintenance                             | 100% | 0           | )6/  |
| Parks & Public Places                                    | Ensure beautification of parks, open spaces & pavements  |   | Number of parks & public open spaces upgraded per quarter              | 100% | <u>0/</u> 5 | 5/20 |

| Libraries       | Provide management,<br>control and maintenance  |  | % of allocated budget spent on maintenance  | 100% | 0/ 5/201                           |
|-----------------|---|--|---|------|------------------------------------|
| Cemetaries      | Provide facilities for the<br>dignified and<br>environmentally safe<br>disposal of human<br>remains | Graveyards in Masakhe<br>and Nomonde are not<br>demarcated and plots<br>are issued hapazzardly.<br>There is no record of<br>plots issued. No policy<br>for pauper burials. | Number of plots<br>demarcated and issued  |      | <u>0/</u> <u>5/201</u>             |
|                 |   |  | Formulate Indigent burial policy & implement  | -    | <u>0/</u> <u>3/200</u>             |
| TrafficServices | Provide holistic and traffic services   | Growing number of<br>people accessing<br>services and revenue<br>has potential to grow   | Number of pauper burials<br>Increase in Number of<br>people accessing<br>licencing services |      | <u>0/</u> <u>5/201</u><br>0/ 5/201 |
|                 |   |  |   |      |                                    |

# Total operating expenditure 2008/09

Graph to be inserted

# DASHBOARD ALSO TO BE INSERTED IF AVAILABLE

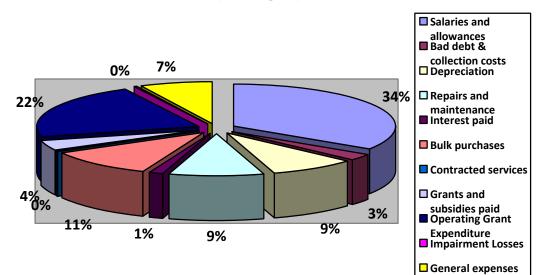
# **CHAPTER 5: FINANCIAL PERFORMANCE**

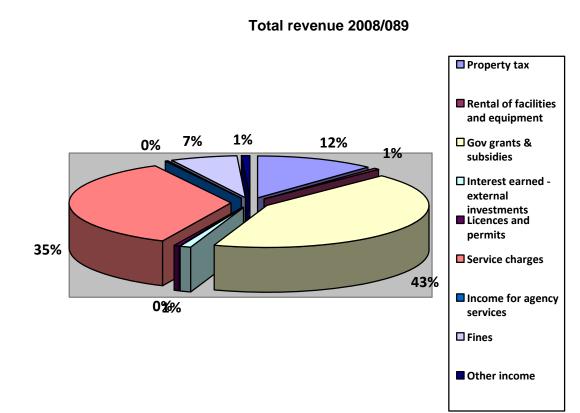
# **CHAPTER 5: FINANCIAL PERFORMANCE**

# 5.1 Operating results

|       | Revenue   |          |         | Operating expenditure |          |          |          |      |
|-------|-----------|----------|---------|-----------------------|----------|----------|----------|------|
| Year  | Budget    | Actual   | Diff.   | %                     | Budget   | Actual   | Diff.    | %    |
|       | R'000     | R'000    | R'000   |                       | R'000    | R'000    | R'000    |      |
| 05/06 | 11, 884,5 | 15,205,5 | 3,321,0 | 27.9                  | 11,884,5 | 12,991,0 | 1,106,5  | 9.3  |
| 06/07 | 13,557.1  | 23,098.3 | 9,541.2 | 70.3                  | 13,557.1 | 14,649.2 | 1,092.1  | 8.1  |
| 07/08 | 15,224.7  | 24,036.2 | 8,811.5 | 57.8                  | 15,422,1 | 25,504.9 | 10,082.8 | 65.3 |
| 08/09 | 26,271.2  | 30,591.9 | 4,320.7 | 16.4                  | 26,271.2 | 37,634.2 | 11,363   | 43.2 |

# Total operating expenditure 2008/09

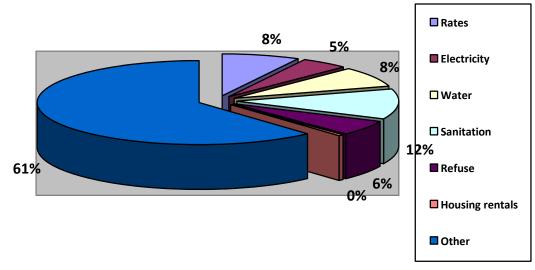




# 5.2 Outstanding debtors

Gross outstanding debtors per service and total debtor age analysis as at 30 June 2009

| Financial<br>year     | Rates   | Trading<br>services<br>(Electricity<br>and Water) | Economic<br>services<br>(Sanitation<br>and Refuse) | Housing<br>rentals | Other    | Total    |
|-----------------------|---------|---|--|--------------------|----------|----------|
|                       | R'000   | R'000   | R'000  | R'000              | R'000    | R'000    |
| 2007/08               | 4,672.4 | 8,545.4   | 16,104.7   |                    | 2,253.9  | 31,576.4 |
| 2008/09               | 7,246.6 | 8,072.7   | 14,298.8   |                    | 13,919.3 | 43,537.4 |
| Difference            | 2,574.2 | (472.7)   | (1,805.9)  |                    | 11,665.4 | 11,961   |
| % growth year on year | 55.1    | -5.5  | -11.2  |                    | 517.5    | 37.9     |



# Gross outstanding debtors (Excluding provision for bad debt)

# Total debtors age analysis

| Financial year           | Less than 30<br>days | Between 30-60<br>days | Between 60-90<br>days | More than 90<br>days | Total    |
|--------------------------|----------------------|-----------------------|-----------------------|----------------------|----------|
|                          | R'000                | R'000                 | R'000                 | R'000                | R'000    |
| 2007/08                  | 1000.3               | 1,768.6               | 978.0                 | 27,829.5             | 31,576.4 |
| 2008/09                  | 1,216.6              | 2,088.7               | 1,198.9               | 39,033.2             | 43,537.4 |
| Difference               | 216.3                | 320.1                 | 220.9                 | 11,203.7             | 11,961   |
| % growth year<br>on year | 21.6                 | 18.1                  | 22.5                  | 40.2                 | 37.9     |

# 5.3 Viability indicators

# Level of reliance on grants and subsidies

|                | Total grants and subsidies received | Total Operating Revenue | Percentage |
|----------------|-------------------------------------|-------------------------|------------|
| Financial year | (R'000)                             | (R'000)                 | (%)        |
| 2005/06        | 2,661.6                             | 12,543.9                | 21.2       |
| 2006/07        | 5,803.7                             | 17,294.6                | 33.5       |
| 2007/08        | 8,710.1                             | 15,326.1                | 56.8       |
| 2008/09        | 8,237.7                             | 22,354.2                | 36.8       |

# Liquidity ratio

| Financial year | Net current assets<br>(R'000) | Net current liabilities<br>(R'000) | Ratio  |
|----------------|-------------------------------|------------------------------------|--------|
| 2004/05        | 1,739.5                       | 2,011.6                            | 0.86   |
| 2005/06        | 4,179.8                       | 5,017.4                            | 0.83   |
| 2006/07        | 4,405.8                       | 3,574.7                            | 1.23:1 |
| 2007/08        | 7,088.3                       | 5,068.4                            | 1.40:1 |
| 2008/09        | 4,525.5                       | 7,851.5                            | 0.58   |

# 5.4 Audit outcomes

| Year   | 2005/06                    | 2006/07         | 2007/08         | 2008/09         |
|--------|----------------------------|-----------------|-----------------|-----------------|
| Status | Qualified Audit<br>opinion | Adverse Opinion | Adverse Opinion | Adverse Opinion |

# Detail on 2007/08 audit outcome

| Issue raised | Corrective step implemented |
|--------------|-----------------------------|
|              |                             |
|              |                             |
|              |                             |
|              |                             |

# 5.5 Equitable share vs total revenue

| Description of revenue | Amount<br>received 2005/06 | Amount<br>received 2006/07 | Amount received 2007/08 | Amount received<br>2008/09 |
|------------------------|----------------------------|----------------------------|-------------------------|----------------------------|
| Equitable share        | 4,792                      | 5,769                      | 6,480                   | 8,238                      |
| Capital grants         | 0                          | 0                          | 3,545                   | 6,022                      |
| Operating grants       | 985                        | 1,235                      | 1,235                   | 2,485                      |
| Own revenue            | 9,428                      | 16,094                     | 12,776                  | 15,180                     |

# 5.6 Repairs and maintenance as percentage of OPEX

|                                | 2005/06 | 2006/07 | 2007/08 | 2008/09 |
|--------------------------------|---------|---------|---------|---------|
| Total Operating<br>Expenditure | 12,991  | 14,649  | 25,505  | 37.634  |
| Repairs and<br>Maintenance     | 953,2   | 1835,8  | 1207.2  | 1082.9  |
| % of total OPEX                | 7,3     | 12.5    | 4.7     | 2.9     |

Graph to be inserted (NT guide)

# 5.7 Capital funded by source

| Description Source                 | 2005/06 | 2006/07 | 2007/08 | 2008/09 |
|------------------------------------|---------|---------|---------|---------|
| External loans                     |         |         |         |         |
| Grants and subsidies               | 5308.8  |         |         | 31.4    |
| Public contributions and donations |         |         |         |         |
| Own funding                        | 135,5   | 134.3   | 748.6   | 21.0    |
| Other                              |         |         |         |         |
| Total capital expenditure          | 5444,3  | 134,3   | 748.6   | 52.4    |

Graph to be inserted (NT guide)

# FINANCIAL STATEMENTS

# INKWANCA MUNICIPALITY

## ACCOUNTING OFFICER'S REPORT

Year ended 30 June 2009

## 1. OPERATING RESULTS

Details of the operating results per department, classification and object of expenditure are included in appendices D and E. The overall operating results for the year ended 30 June 2009 are as follows:

|                               | Actual<br>2008<br>R | Actual<br>2009<br>R | Variance<br>2008/2009<br>% | Budget<br>2009<br>R | Variance<br>Actual to<br>Budget<br>% |
|-------------------------------|---------------------|---------------------|----------------------------|---------------------|--------------------------------------|
| Income:                       |                     |                     |                            |                     |                                      |
| Opening surplus/(deficit)     | 436,023             | 663,558             |                            |                     |                                      |
| Operating income for the year | 24,036,197          | 30,591,892          | 27.3                       | 26,271,244          | (16.4)                               |
|                               | 24,472,220          | 31,255,451          |                            | 26,271,244          |                                      |
| Expenditure                   |                     |                     |                            |                     |                                      |
|                               | 25,504,942          | 37,691,278          | 47.8                       | 26,271,244          | (43.5)                               |
| Appropriation                 | (1,696,280)         | 1,587,065           |                            |                     |                                      |
| Closing surplus/(deficit)     | 663,558             | (8,022,893)         |                            | 0                   |                                      |
|                               | 24,472,220          | 31,255,450          | -                          | 26,271,244          |                                      |

#### Significant variances:

The significant variance is due to increased rates and charges especially electricity.

The expenditure variance relates to a larger than expected provision for doubtful debts being accounted for.

#### 1.1 Rates and General Services

|  | Actual<br>2008<br>R | Actual<br>2009<br>R | Variance<br>2008/2009<br>% | Budget<br>2009<br>R | Variance<br>Actual to<br>Budget<br>% |
|--|---------------------|---------------------|----------------------------|---------------------|--------------------------------------|
| Income                                   | 16,081,599          | 21,166,813          | 31.6                       | 19,697,673          | (7.5)                                |
| Expenditure                              | 21,009,021          | 32,439,057          | 54.4                       | 21,633,893          | (49.9)                               |
| Surplus / (Deficit)                      | (4,927,422)         | (11,272,244)        | 128.8                      | (1,936,220)         | (482.2)                              |
| Surplus / (Deficit) as % of total income | (30.6)              | (53.3)              |                            | (9.8)               |                                      |

#### Significant variances:

Actual Income exceeded the budget income for the year. Actual Expenditure was below the budgeted amount due to cashflow constraints. And the provision for doubtful debts,

# **INKWANCA MUNICIPALITY ACCOUNTING OFFICER'S REPORT**

## Year ended 30 June 2009

## 1.2 The following is a summary of the operating results of the local authority's Trading Services:

#### Electricity Service

|  | Actual<br>2008<br>R | Actual<br>2009<br>R | Variance<br>2008/2009<br>% | Budget<br>2009<br>R | Variance<br>Actual -<br>Budget<br>% |
|--|---------------------|---------------------|----------------------------|---------------------|-------------------------------------|
| Income                                   | 2,621,721           | 2,933,729           | 11.9                       | 2,595,077           | (13.0)                              |
| Expenditure                              | 2,876,731           | 3,457,287           | 20.2                       | 3,586,640           | 3.6                                 |
| Surplus / (Deficit)                      | (255,010)           | (523,558)           | 105.3                      | (991,563)           | 47.2                                |
| Surplus / (Deficit) as % of total income | (9.7)               | (17.8)              |                            | (38.2)              |                                     |

#### Significant variances:

During the current year the municipality billing exceeded the budgeted income from electricity. This is mainly due to tariff increases by electricity supplier being passed onto the consumers. Spending was inline with the original budgeted amounts.

#### Water Service

|  | Actual<br>2008<br>R | Actual<br>2009<br>R | Variance<br>2008/2009<br>% | Budget<br>2009<br>R | Variance<br>Actual -<br>Budget<br>% |
|--|---------------------|---------------------|----------------------------|---------------------|-------------------------------------|
| Income                                   | 5,322,971           | 6,483,426           | 21.8                       | 3,978,494           | (63.0)                              |
| Expenditure                              | 1,025,961           | 1,070,754           | 4.4                        | 1,050,711           | (1.9)                               |
| Surplus / (Deficit)                      | 4,297,010           | 5,412,672           | 26.0                       | 2,927,783           | (84.9)                              |
| Surplus / (Deficit) as % of total income | 80.7                | 5,412,672.3         |                            | 0.0                 |                                     |
| Significant variances:                   |                     |                     |                            |                     |                                     |

cant variances:

During the current year the municipality billing exceeded the budgeted income from water. Spending was inline with the original budgeted amounts.

#### 2. CAPITAL EXPENDITURE AND FINANCING

The expenditure on fixed assets during the year are detailed below: -

|                     | Actual<br>2008<br>R | Budget<br>2009<br>R | Actual<br>2009<br>R |
|---------------------|---------------------|---------------------|---------------------|
| Community Services  | -                   | -                   | -                   |
| Subsidised Services | -                   | -                   | -                   |
| Trading Services    | -                   | -                   | -                   |
|                     | 748,560             | -                   | 216,335             |

## ACCOUNTING OFFICER'S REPORT

#### Year ended 30 June 2009

#### Resources used to finance the fixed assets were as follows: -

| <ul> <li>Internal Sources</li> <li>External Sources</li> </ul> | 18,376<br>730,184 | - | 184,910<br>31,425 |
|--|-------------------|---|-------------------|
| Other Sources<br>Provincial Government                         | 730,184           | - | 31,425            |
|  | 748,560           | - | 216,335           |

#### Significant variances:

The over spend in relation to the budgeted amount is attributable to replacement of outdated assets. The bulk of the funds assets came from subsidies and grants.

A complete analysis of capital expenditure (budgeted and actual) per department, classification of service is included in appendix C. More details regarding external loans and internal advances used to finance fixed assets are shown in appendix B.

#### 3. EXTERNAL LOANS, INVESTMENTS AND CASH

External loans owning to the Standard Bank as at 30 June 2009 amounted to R 421,840. (2008 - R583,866)

Cash resources and short-term deposits less bank overdraft at 30 June 2009 amounted to a negative of R 143,483 (2008: -R 159,828). This amount excludes projects, statutory and reserve funds.

Investments as at 30 June 2009 amounted to R 38,169 (2008: R 35, 936).

More information regarding loans and investments are disclosed in the notes and appendix B to the financial statements.

#### POST BALANCE SHEET EVENTS

No post balance sheet events have been identified.

#### 5. EXPRESSION OF APPRECIATION

I am grateful to the Mayor, Councillors and the municipal staff for their assistance and support during the past financial year.

MUNICIPAL MANAGER: INKWANCA MUNICIPALITY (Accounting Officer - N.A. Ncube)

# ACCOUNTING POLICIES

#### Year ended 30 June 2009

#### 1. Basis of preparation

- 1.1 These financial statements have been prepared so as to conform to the standards laid down by the Institute of Municipal Treasurers and Accountants and its Code of Practice for Local Government Accounting (1997) and the Published Annual Financial Statements for Local Authorities (2nd edition - January 1996)
- 1.2 The financial statements are prepared on the historical cost basis, adjusted for fixed assets as more fully detailed in Accounting Policy note 3. The accounting policies are consistent with those applied in the previous year, except if otherwise indicated.
- 1.3 The financial statements are prepared on the accrual basis as stated:
  - \* Income is accrued when measurable and available to finance operations. Certain direct income is accrued when received, such as traffic fines and certain licences
  - \* Expenditure is accrued in the year it is incurred.

#### 2. Consolidation

All inter-departmental charges are set off against each other, with the exception of assessment rates, refuse removal, sewerage, electricity and water which are treated as income and expenditure in the respective departments.

#### 3. Fixed assets

- 3.1 Fixed assets are stated:
  - \* at historical cost, or
- 3.2 Depreciation

The balance shown against the heading "Loans Redeemed and other Capital Receipts" in the notes to the balance sheet is tantamount to a provision for depreciation, however certain structural differences do exist. By way of this "provision" assets are written down over their estimated useful life. Apart from advances from the various council funds, assets may also be acquired through:

- Appropriations from operating income, where the full cost of the asset forms an immediate and direct charge against the operating income, and therefore it is unnecessary to make any further provisions for depreciation.
- \* Grant or donation, where the amount representing the value of such grant or donation is immediately credited to the "Loans Redeemed and other Capital Receipts" account.
- 3.3 All net proceeds from the sale of fixed property are credited to the Revolving Fund.
- 3.4 Fixed assets are financed from different sources, including external loans, operating income, endowments and internal advances. These loans and advances are repaid within the estimated lives of the assets acquired from such loans or advances. Interest is charged to the service concerned at the ruling interest rate applicable at the time that the advance is made.

ACCOUNTING POLICIES

Year ended 30 June 2009

#### 4. Funds and reserves

4.1 Revolving fund

The fund requires a minimum contribution of 7.5 % of the assessment rates that were levied for the previous financial year. It is not required from Council to contribute the amount that is 20% more than the amount required to be contributed in the previous financial year.

Net proceeds from the sale of fixed property are invested in the Revolving Fund. Funds accumulated in the Revolving Fund are utilised for the purpose of providing advances to borrowing services and to finance the acquisition or upgrading of land or fixed property.

#### 4.2 Other funds and reserves

Other funds and reserves, which are disclosed in the notes (1-3) and appendix A to the financial statements are built up either by appropriations made on an annual basis from the operating account to the relevant funds and reserves or from contributions received from the public and state with the objective of providing community facilities and funds to finance bad debts.

#### 5. Provisions

Provisions are created for liabilities or contingencies that are known at the date of the balance sheet but for which the amounts involved cannot be determined with substantial accuracy.

#### 6. Retirement benefits (Defined Contribution Plan)

The Council and its employees contribute to various pension, provident and retirement funds. The larger funds include the SAMWU Provident Fund, SALA Pension Fund, Cape Joint Retirement Fund, Local Government Pension Fund. The councillors contribute to the Municipal Councillors Pension Fund.

The retirement benefits are calculated in accordance with the rules of the respective funds. Current contributions by the Council are charged against operating income at the rate of a fixed percentage of the basic salary paid to employees.

#### 7. Surpluses and deficits

Any surpluses and deficits arising from the operation of the Electricity and Water Services are transferred to Rates and General Services.

#### 8. Investments

Investments are disclosed at the lower of cost or market value if a permanent decline in the value has occurred, and are invested per Circulars issued by the Provincial Legislature.

# INKWANCA MUNICIPALITY ACCOUNTING POLICIES Year ended 30 June 2009

#### 9. Income recognition

11.1 Electricity and Water billings

All meters are read and billed monthly. Income is recognised when meters are read and the monthly levies debited to the respective consumer account. Where meters cannot be read during a particular month, they are provisionally billed with the necessary adjustments made in the month they are indeed read. With With regard to prepayment electricity purchases, income is recognised at the date of purchase.

11.2 Assessment rates

The local authority applies a uniform system of rating. In terms of this system the assessment rates are levied on the land value of property and improvements, at the same rate. Rebates are granted on state owned properties. Income is recognised when such levies are raised and debited to the respective ratepayer account.

11.3 Other income

Income from services such as refuse removal, recovered by way of debtors is, recognised when such levies are raised and debited against the respective consumer accounts. Income from other sources are recognised when paid.

#### 11.4 Interest income

Income from investments and operations are recognised when receipted.

#### 10. Leased Assets

Fixed assets held under finance lease are capitalised. Such assets are effectively amortised over the term of the lease agreement.

Lease finance charges are allocated to accounting periods over the duration of the leases, by the effective interest rate method, which reflects the extent and cost of lease finance utilised in each accounting period.

All other leases are treated as operating leases and the relevant rentals are charged to the operating account in a systematic manner related to the period of use of the assets concerned.

#### 11. Deferred Charges

The balance outstanding of the costs incurred in raising loans on the capital market, are recovered from operating income over the periods of the various loans involved.

#### 12. Consolidated Loans Fund

The capital resources of the Consolidated Loans Fund consists of both external and internal loans. Advances made to borrowing departments at an interest rate equal to the cost of servicing the funds capital and are repaid over the useful life of the asset acquired.

# INKWANCA MUNICIPALITY BALANCE SHEET AT 30 JUNE 2009

|   | Note | 2009<br>R   | 2008<br>R |
|---|------|-------------|-----------|
| CAPITAL EMPLOYED                            |      |             |           |
| FUNDS AND RESERVES                          |      | 3,203,545   | 2,938,578 |
| Statutory funds                             | 1    | 3,201,472   | 2,936,505 |
| Reserves                                    | 2    | 2,073       | 2,073     |
| ACCUMULATED DEFICIT                         |      | (8,022,893) | 663,558   |
|   |      | (4,819,348) | 3,602,136 |
| TRUST FUNDS                                 | 3    | 2,541,116   | 531,486   |
| LONG TERM LIABILITIES                       | 4    | 2,274,818   | 2,052,306 |
| CONSUMER DEPOSITS: SERVICES                 | 5    | 161,312     | 162,437   |
|   | -    | 157,898     | 6,348,365 |
| EMPLOYMENT OF CAPITAL                       |      |             |           |
| FIXED ASSETS                                | 6    | 3,607,530   | 4,292,611 |
| INVESTMENTS                                 | 7    | 38,169      | 35,937    |
|   | -    | 3,645,699   | 4,328,548 |
| NET CURRENT ASSETS                          | -    | (3,487,801) | 2,019,817 |
| CURRENT ASSETS                              | _    | 4,887,968   | 7,088,260 |
| Debtors                                     | 8    | 4,866,587   | 6,812,670 |
| Cash and Cash Equivalents                   | 9    | 21,381      | 275,590   |
| CURRENT LIABILITIES                         |      | 8,375,769   | 5,068,443 |
| Creditors                                   | 11   | 7,514,793   | 3,727,000 |
| Bank overdraft                              | 12   | 164,864     | 435,418   |
| Provisions                                  | 10   | 539,858     | 608,041   |
| Short-term portion of long-term liabilities | 4    | 156,254     | 297,984   |
|   | -    | 157,898     | 6,348,365 |

| 20              |             |             |
|-----------------|-------------|-------------|
| 2009            |             |             |
| 2009            | JNE 2009    |             |
| 2009            | ENDED 30 JU |             |
|                 | R THE YEAR  | CA MUNICIPA |
|                 | TEMENT FO   | INKWAN      |
| <b></b>         | VCOME STA   |             |
| 2008<br>Sumbus/ |             |             |
|                 |             |             |

| 2009<br>Budgeted<br>surplus/         | (deficit)<br>R | (1,214,183)                | 4,725,621                    | (4,046,866)                    | (1,892,938)                    | (722,037)        | 1,936,220        | 0           |   |
|--------------------------------------|----------------|----------------------------|------------------------------|--------------------------------|--------------------------------|------------------|------------------|-------------|---|
| 2009<br>Surplus/<br>(deficit)        | Ľ              | (11,272,245)               | (12,831,277)                 | (789,752)                      | 2,348,783                      | (716,254)        | 4,889,114        | (7,099,386) | (1,587,065)<br>(8,686,451)<br>663,558<br>(8,022,893)  |
| 2009<br>Actual<br>expenditure        | œ              | 32,439,058                 | 25,742,157                   | 4,506,503                      | 2,190,399                      | 724,178          | 4,528,041        | 37,691,278  | "   |
| 200 <del>9</del><br>Actual<br>income | ж              | 21,166,813                 | 12,910,880                   | 3,716,751                      | 4,539,182                      | 7,924            | 9,417,155        | 30,591,892  | HE YEAR   |
|                                      |                | RATES AND GENERAL SERVICES | Rates and Corporate Services | Community/ Subsidised services | Development/ Economic services | HOUSING SERVICES | TRADING SERVICES | TOTAL       | Appropriations for the year (refer note 17)<br>NET SURPLUS/(DEFICIT) FOR THE YEAR<br>Accumulated deficit beginning of the year<br>ACCUMULATED SURPLUS/(DEFICIT) END OF THE YEAR |
| 2008<br>Surplus/<br>(deficit)        | ж              | (4,927,423)                | (5,443,979)                  | (1,525,316)                    | 2,041,872                      | (583,323)        | 4,042,000        | (1,468,745) | 1,696,280<br>227,535<br>436,023<br>663,558  |
| 2008<br>Actual<br>expenditure        | ы              | 21,009,021                 | 15,318,320                   | 3,944,210                      | 1,746,491                      | 593,229          | 3,902,692        | 25,504,942  |   |
| 2008<br>Actual<br>income             | ۲              | 16,081,599                 | 9,874,341                    | 2,418,894                      | 3,788,364                      | 9'60'6           | 7,944,692        | 24,036,197  |   |

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# CASH FLOW STATEMENT FOR THE YEAR ENDED 30 JUNE 2009

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|  | NOTES | 2009<br>R    | 2008<br>R   |
|--|-------|--------------|-------------|
| CASH RETAINED FROM OPERATING ACTIVITIES          |       | 154,130      | (29,061)    |
| Cash utilised in operations                      | 18    | (20,403,473) | (5,684,339) |
| Investment income                                |       | 2,232        |             |
| (Increase) / Decrease in working capital         | 19    | 6,015,425    | 314,864     |
|  |       | (14,385,816) | (5,369,475) |
| Less: External interest paid                     |       | (189,446)    | 164,863     |
| Cash available from operations                   |       | (14,575,262) | (5,204,612) |
| Net Proceeds on disposal of fixed assets         |       | 685,081      |             |
| Cash contributions from the public and the State |       | 14,044,311   | 5,175,551   |
| CASH UTILISED IN INVESTING ACTIVITIES            |       | (216,335)    | (748,559)   |
| Investment in fixed assets                       |       | (216,335)    | (748,559)   |
| NET CASH FLOW                                    |       | (62,205)     | (777,620)   |
| CASH EFFECTS OF FINANCING ACTIVITIES             |       |              |             |
| Increase / (Decrease) in long-term liabilities   | 20    | 80,782       | 1,622,978   |
| (Increase) / Decrease in cash                    | 22    | (16,345)     | (159,828)   |
| (Increase) / Decrease in cash investments        | 21    | (2,232)      | 4,709       |
| NET CASH GENERATED                               |       | 62,205       | 1,467,859   |

|   | 2009<br>R         | 2008<br>R        |
|---|-------------------|------------------|
| STATUTORY FUNDS   |                   |                  |
| Revolving Fund  | 3,201,472         | 2,936,5          |
| ,   | 3,201,472         | 2,936,5          |
| (Refer to Appendix A for more details)                                  |                   | 2,000,0          |
| RESERVES  |                   |                  |
| Leave Reserve Fund  | 2,073             | 2,0              |
| The leave reserve fund is represented by an investment at Standard Bank |                   |                  |
| TRUST FUNDS   |                   |                  |
| Spatial Development   | 7,580             | 7,2              |
| Resort Development  | 4,649             | 4,4              |
| Land Ownership  | 1,865             | 1,7              |
| Structure Plan  | 3,175             | 2,9              |
| Survey of Masakhe   | 2,086             | 1,9              |
| Sterkstroom Zoning Map<br>CDF : Leave Reserve Fund                      | 3,833             | 3,5              |
| CDF: Leave Reserve Fund<br>CDF: Revolving Fund                          |                   | 2,0<br>3,9       |
| Valuations  | 3,858             | 3,9              |
| MSP   | 1,680             | 1,6              |
| Disaster Fund   | 1,636             | 1,5              |
| Cemetery Investigation  | 1,450             | 1,3              |
| Land Development Fund   | 457,283           |                  |
| MIG - Regravelling Street Molteno                                       | 1,273,799         |                  |
| Total Trust Funds   | 1,762,894         | 35,9             |
| - Advances to Operating Account   | 778,222           | 495,5            |
|   | 2,541,116         | 531,4            |
| Invested as follows:  |                   |                  |
| - Standard Bank Short Term investments                                  | 31,812            | 35,93            |
| - Advances to Operating Account   | 2,509,304         | 495,54           |
|   | 2,541,116         | 531,48           |
| (Refer to Appendix A for more details)                                  |                   |                  |
| LONG-TERM LIABILITIES   |                   |                  |
| Wesbank DDL3689A  | -                 | 32,89            |
| Wesbank DDL3675K  | -                 | 32,89            |
| Toyota T54306H  | 36,588            | 70,06            |
| Toyota T54306B<br>Wesbank D45519X                                       | 19,981            | 55,69            |
| Wesbank DDL55350J   | 52,291<br>130,313 | 100,13<br>112,46 |
| Wesbank DDL555644G  | 130,313           | 112,46           |
| Wesbank DDL500440   | 45,407            | 70,59            |
|   | 421,839           | 583,86           |
| Less: Deferred Finance Charges  | (59,778)          | (206,03          |
| Less: Short Term portion transferred to Current Liabilities             | (156,254)         | (297,98          |
|   | 205,807           | 79,85            |
| Internal Loans  | -                 | (96,55           |
| Loan from Chris Hani District Municipality                              | 2,069,011         | 2,069,01         |
| Total Long Term Liabilities   | 2,274,818         | 2,052,30         |

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## **REPORT OF THE AG**

# REPORT OF THE AUDITOR-GENERAL TO THE COUNCIL OF THE INKWANCA LOCAL MUNICIPALITY AND THE EASTERN CAPE PROVINCIAL LEGISLATURE ON THE FINANCIAL STATEMENTS AND PERFORMANCE INFORMATION OF INKWANCA MUNICIPALITY FOR THE YEAR ENDED 30 JUNE 2009

## **REPORT ON THE FINANCIAL STATEMENTS**

## Introduction

- 1. I have audited the accompanying financial statements of the Inkwanca Municipality which comprise the balance sheet as at 30 June 2009, income statement, and cash flow statement for the year then ended, a summary of significant accounting policies and other explanatory notes, and the accounting officer's report, as set out on pages [xx] to [xx].
- 2. The accounting officer is responsible for the preparation and fair presentation of these financial statements in accordance with the standards laid down by the Institute of Municipal Finance Officers (IMFO) in the Code of Practice (1997) and the Report of Financial Statements (2<sup>nd</sup> edition, January 1996) and in the manner required by the Local Government: Municipal Finance Management Act, 2003 (Act No. 56 of 2003) (MFMA), Division of Revenue Act, 2007 (Act No. 1 of 2007) (DoRA) and for such internal control as the accounting officer determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

#### The Auditor-General's responsibility

- 3. As required by section 188 of the Constitution of the Republic of South Africa, 1996 read with section 4 of the Public Audit Act, 2004 (Act No. 25 of 2004) (PAA), my responsibility is to express an opinion on these financial statements based on my audit.
- 4. I conducted my audit in accordance with the International Standards on Auditing read with *General Notice 616 of 2008*, issued in *Government Gazette No. 31057 of 15 May 2008*. Those standards require that I comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.
- 5. An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.
- 6. I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

#### Basis for adverse opinion

**Fixed** assets

- 7. A prerequisite of the Code of Accounting Practice for Local Authorities in South Africa and the Standards laid down by IMFO in the Code of Practice (1997) is that net assets should equal external loans. Net assets in the analysis of fixed assets to the annual financial statements differed from external loans in external loans and internal advances by R3.2 million.
- 8. Fixed assets for *housing services* are reflected in the fixed asset register at R11 million. No detail is provided in this register. A breakdown of these assets was provided by the municipality. This breakdown reflected housing assets at a total value of R4.6 million. The difference of R6.4 million could not be explained by the municipality.
- 9. Numerous assets did not have a unique asset number. It was, in these circumstances not possible to verify all assets that were reflected on the fixed asset register. Certain assets of the municipality could also not be traced back to the asset register. Furthermore the municipality has included water service assets of the water authority, Chris Hani District Municipality in the asset register and also disclosed these in the analysis of fixed assets. As loans redeemed and other capital receipts that are reflected in the analysis of fixed assets have not been linked to individual assets it was not possible to determine the carrying value, and thus the full financial impact of these errors could not be determined but is material.
- 10. Council approval for the disposal of assets amounting to R130 543 could not be provided by the municipality.

#### Long term liabilities

11. The nature, book values of securities and interest rate of long term liabilities totalling R2.3 million are not disclosed in note 4 *to* the annual financial statements as required by the *Code of Accounting Practice for Local Authorities in South Africa*.

#### Provisions

12. Included in note 10 to the annual financial statements are provisions of R539 858. No provision is made under this note for the rehabilitation of the two landfill sites of the municipality. This resulted in provisions being understated by R7.7 million.

#### Revenue

- 13. Service charges for rates, water and sanitation of R13.4 million has been disclosed in the income statement. This revenue and debtors of R43.5 million in note 8 to the annual financial statements is overstated by 10.7 million and the water services agency control account is understated by R1.7 million. These misstatements resulted from incorrect capturing of meter readings on the billing system, council approved tariffs not being correctly loaded onto the billing system and the inclusion of revenue and debtors of the water services authority
- 14. Source documentation could not be provided for revenue journals of R660 881 and garden service revenue of R1.4 million. It was thus not possible to confirm transactions of revenue amounting to R30.6 million, as disclosed in the income statement, took place and that they related to the business of the municipality.

#### Debtors

15. Consumer debtors of R43.5 million are included in note 8 to the annual financial statements. It was not possible, even through alternative procedures to, confirm that all debtors included in the disclosure existed as direct confirmation of these accounts was not possible, subsequent receipts did not provide

adequate assurance as to the existence of these debtors and the municipality was not able to provide us with supporting documentation and original invoices for transactions in these accounts.

16. The municipality does not have an approved accounting and credit control policy for doubtful debts. As a result it was not possible confirm that all *provisions for doubtful debts* of R39 million included in note 8 were recorded and that transactions took place and that they related to the business of the municipality.

#### **Purchases and payables**

17. The municipality did not provide payment vouchers and source documentation for purchases to the value of R414 893 that are included in expenditure of R11.1 million which is disclosed in the income statement. It was thus not possible to, even through alternative procedures, to confirm that these expenditure transactions took place or that all expenditure transactions were recorded in the income statement.

## **Contingent liabilities**

18. The municipality has not disclosed any contingent liabilities in note 23 to the annual financial statements. The municipality was unable to provide confirmation from their legal representative that no contingent liabilities existed at financial year end. Alternative procedures did not provide the required level of audit assurance. Accordingly it was not possible to confirm that no contingent liabilities existed at year end and that the disclosure in note 23 was correct.

#### Opinion

#### Adverse opinion

19. In my opinion, because of the significance of the matters described in the Basis for adverse opinion paragraphs, the financial statements of the Inkwanca Municipality have not been prepared, in all material respects, in accordance with the basis of accounting as set out in accounting policy note 1 and in the manner required by the MFMA and DoRA.

#### **Emphasis of matter**

I draw attention to the following matters on which I do not express an adverse opinion:

#### **Basis of accounting**

20. The municipality's policy is to prepare financial statements in accordance with the standards laid down by the Institute of Municipal Finance Officers (IMFO) in the Code of Practice (1997) and the Report of Financial Statements (2<sup>nd</sup> edition, January 1996) as set out in accounting policy note 1.1.

#### Unauthorised, irregular and fruitless and wasteful expenditure

21. The unauthorised expenditure of R18.8 million that is disclosed in note 25 to the annual financial statements was incurred as expenditure exceeded approved budgets.

- 22. Irregular expenditure of R414 363 is disclosed in note 25 to the annual financial statements. This resulted from irregular travel allowances to employees and proper processes not being followed in the procurement of goods and services.
- 23. According to note 25 to the annual financial statements fruitless and wasteful expenditure of R411 666 was incurred. This fruitless and wasteful expenditure was penalty interest on a late payment to South African Revenue Services and payments to employees that were on extended leave.

#### **Going concern**

24. The dependence of the municipality on government assistance is disclosed in note 28 to the annual financial statements. These conditions, along with the matters as set forth in this report, indicate the existence of a material uncertainty that may cast significant doubt on the entity's ability to continue as a going concern.

#### Other matter(s)

I draw attention to the following matter that relates to my responsibilities in the audit of the financial statements:

25. Section 62(1)(c)(i) of the MFMA states that the accounting officer must ensure that the municipality has and maintains effective, efficient and transparent systems of financial and risk management and internal control. The table below depicts the root causes that gave rise to the deficiencies in the system of internal control, which led to the adverse opinion. The root causes are categorised according to the five components of an effective system of internal control. In some instances deficiencies exist in more than one internal control component.

| Par. no. | Basis for adverse opinion                                  | CE | RA | CA | IC | Μ |
|----------|--|----|----|----|----|---|
| 7        | Fixed assets – fixed assets not agreeing to external loans | Х  |    |    |    |   |
| 8        | Fixed assets – housing assets                              |    |    | Х  |    |   |
| 9        | Fixed assets – verification                                |    |    | Х  |    |   |
| 10       | Fixed assets – disposal of assets                          | Х  |    |    |    |   |
| 11       | Long term liabilities – disclosure note                    | Х  |    |    |    |   |
| 12       | Provisions – land fill sites                               | Х  |    |    |    |   |
| 13       | Revenue - overstatement                                    |    |    | Х  |    |   |
| 14       | Revenue – documentation not submitted                      | Х  |    |    |    |   |
| 15       | Debtors – existence of debtors                             | Х  |    |    |    |   |
| 16       | Debtors – policy on provision for doubtful debts           | Х  |    |    |    |   |
| 17       | Purchases and payables – documentation not submitted       |    | Х  |    |    |   |
| 18       | Contingent liabilities – non submission of documentation   |    |    |    |    | Х |

#### **Control environment**

26. The municipality has not developed, approved and implemented a number of policies and procedures. Furthermore the audit committee and internal audit department was not fully functional during the year. Despite having a finance department the municipality has employed external service providers to prepare their financial statements in the last two financial years. Subsequent to the external service provider compiling the annual financial statements they were not adequately reviewed by the chief financial officer as a means to ensure that the annual financial statements are free from material misstatements.

#### **Risk assessment**

27. The risk assessment performed by internal audit was not complete in that it did not identify the compliance aspects of the provision of water services as a high risk. A limited framework to guide the municipality in this matter would have prevented the error. Management has also not implemented a risk management strategy to mitigate the identified risks.

#### **Control activities**

28. The municipality has not implemented a certain manual and automated controls to ensure that the reporting activities are free from material misstatements.

#### Monitoring

29. Insufficient monitoring and financial control is exercised in the finance department.

| Legend   |         |
|--|---------|
| CE = Control environment   |         |
| The organisational structure does not address areas of responsibility and lines of reporting to support effective control over financial | 1       |
| reporting.   |         |
| Management and staff are not assigned appropriate levels of authority and responsibility to facilitate control over financial reporting. | 2       |
| Human resource policies do not facilitate effective recruitment and training, disciplining and supervision of personnel.                 | 3       |
| Integrity and ethical values have not been developed and are not understood to set the standard for financial reporting.                 | 4       |
| The accounting officer/accounting authority does not exercise oversight responsibility over financial reporting and internal control.    | 5       |
| Management's philosophy and operating style do not promote effective control over financial reporting.                                   | 6       |
| The entity does not have individuals competent in financial reporting and related matters.   | 7       |
| RA = Risk assessment   |         |
| Management has not specified financial reporting objectives to enable the identification of risks to reliable financial reporting.       | 1       |
| The entity does not identify risks to the achievement of financial reporting objectives.   | 2       |
| The entity does not analyse the likelihood and impact of the risks identified.   | 3       |
| The entity does not determine a risk strategy/action plan to manage identified risks.  | 4       |
| The potential for material misstatement due to fraud is not considered.  | 5       |
| CA = Control activities  |         |
| There is inadequate segregation of duties to prevent fraudulent data and asset misappropriation.   | 1       |
| General information technology controls have not been designed to maintain the integrity of the information system and the security of   | 2       |
| the data.  |         |
| Manual or automated controls are not designed to ensure that the transactions have occurred, are authorised, and are completely and      | 3       |
| accurately processed.  |         |
| Actions are not taken to address risks to the achievement of financial reporting objectives.   | 4       |
| Control activities are not selected and developed to mitigate risks over financial reporting.  | 5       |
| Policies and procedures related to financial reporting are not established and communicated.   | 6       |
| Realistic targets are not set for financial performance measures, which are in turn not linked to an effective reward system.            | 7       |
| IC = Information and communication   |         |
| Pertinent information is not identified and captured in a form and time frame to support financial reporting.                            | 1       |
| Information required to implement internal control is not available to personnel to enable internal control responsibilities.            | 2       |
| Communications do not enable and support the understanding and execution of internal control processes and responsibilities by           | 3       |
| personnel.   |         |
| M = Monitoring   |         |
| Ongoing monitoring and supervision are not undertaken to enable an assessment of the effectiveness of internal control over financial    | 1       |
| reporting.   | $\perp$ |
| Neither reviews by internal audit or the audit committee nor self-assessments are evident.   | 2       |
| Internal control deficiencies are not identified and communicated in a timely manner to allow for corrective action to be taken.         | 3       |

#### Key governance responsibilities

30. The MFMA tasks the accounting officer with a number of responsibilities concerning financial and risk management and internal control. Fundamental to achieving this is the implementation of key governance responsibilities, which I have assessed as follows:

| No.   | Matter  | Y   | Ν |
|-------|---|-----|---|
| Clea  | r trail of supporting documentation that is easily available and provided in a timely manner  |     |   |
| 1.    | No significant difficulties were experienced during the audit concerning delays or the availability of requested information.   |     | ~ |
| Qua   | ity of financial statements and related management information  |     |   |
| 2.    | The financial statements were not subject to any material amendments resulting from the audit.  |     | ~ |
| 3.    | The annual report was submitted for consideration prior to the tabling of the auditor's report.   |     | ~ |
| Time  | eliness of financial statements and management information  |     |   |
| 4.    | The annual financial statements were submitted for auditing as per the legislated deadlines section 126 of the MFMA.  | ~   |   |
| Ava   | lability of key officials during audit  |     |   |
| 5.    | Key officials were available throughout the audit process.  |     | ~ |
|       |   | 1   |   |
|       | elopment and compliance with risk management, effective internal control and governa<br>tices   | nce |   |
| 6.    | Audit committee   |     |   |
| 0.    | The municipality had an audit committee in operation throughout the financial year.   |     |   |
|       | • The municipality had an addit committee in operation diroughout the infancial year.   |     | ~ |
|       | The audit committee operates in accordance with approved, written terms of reference.   |     | ~ |
|       | • The audit committee substantially fulfilled its responsibilities for the year, as set out in section 166(2) of the MFMA.  |     | ~ |
| 7.    | Internal audit  |     |   |
|       | • The municipality had an internal audit function in operation throughout the financial year.   |     | ~ |
|       | The internal audit function operates in terms of an approved internal audit plan.   |     | ~ |
|       | • The internal audit function substantially fulfilled its responsibilities for the year, as set out in section 165(2) of the MFMA.  |     | ~ |
| 8.    | There are no significant deficiencies in the design and implementation of internal control in respect of financial and risk management.   |     | ~ |
| 9.    | There are no significant deficiencies in the design and implementation of internal control in respect of compliance with applicable laws and regulations.   |     | ~ |
| 10.   | The information systems were appropriate to facilitate the preparation of the financial statements.   | >   |   |
| 11.   | A risk assessment was conducted on a regular basis and a risk management strategy, which includes a fraud prevention plan, is documented and used as set out in section $62(c)(i)/95(c)(i)$ of the MFMA.  |     | ~ |
| 12.   | Delegations of responsibility are in place, as set out in section 79/106 of the MFMA.   | ~   |   |
| Follo | w-up of audit findings  |     |   |
| 13.   | The prior year audit findings have been substantially addressed.  |     | > |
| 14.   | SCOPA/Oversight resolutions have been substantially implemented.  | ~   |   |
|       | s relating to the reporting of performance information  | 1   | 1 |
| 15.   | The information systems were appropriate to facilitate the preparation of a performance report that is accurate and complete.   |     | ~ |
| 16.   | Adequate control processes and procedures are designed and implemented to ensure the accuracy and completeness of reported performance information.   |     | ~ |
| 17.   | A strategic plan was prepared and approved for the financial year under review for purposes of monitoring the performance in relation to the budget and delivery by the Inkwanca Municipality against its mandate, predetermined objectives, outputs, indicators and targets section 68/87 of the MFMA. |     | ~ |
| 18.   | There is a functioning performance management system and performance bonuses are only paid<br>after proper assessment and approval by those charged with governance.  |     | ~ |

Non-compliance with applicable legislation

31. Disclosed in note 3 to the annual financial statements are conditional grants of R2.5 million. Contrary to section 47(2) of DoRA these conditional grants have been use for operational purposes.

## **REPORT ON OTHER LEGAL AND REGULATORY REQUIREMENTS**

#### **Report on performance information**

32. I have reviewed the performance information as set out on pages xx to xx.

#### The accounting officer's responsibility for the performance information

33. In terms of section 121(3)(c) of the MFMA, the annual report of a municipality must include the annual performance report of the municipality, prepared by the municipality in terms of section 46 of the Local Government: Municipal Systems Act, 2000 (Act No. 32 of 2000) (MSA).

#### The Auditor-General's responsibility

- 34. I conducted my engagement in accordance with section 13 of the PAA read with *General Notice 616 of 2008*, issued in *Government Gazette No. 31057 of 15 May 2008* and section 45 of the MSA.
- 35. In terms of the foregoing my engagement included performing procedures of an audit nature to obtain sufficient appropriate evidence about the performance information and related systems, processes and procedures. The procedures selected depend on the auditor's judgement.
- 36. I believe that the evidence I have obtained is sufficient and appropriate to provide a basis for the audit findings reported below.

#### Audit findings (performance information)

Non-compliance with regulatory requirements

#### Content of integrated development plan

37. The key performance indicators set by the municipality did not include key performance indicators applicable to the municipality, as prescribed by section 43(1) of the MSA.

#### No mid-year budget and performance assessments

38. The municipality did not assess its service delivery performance, service delivery targets and performance indicators set in the service delivery and budget implementation plan, by 25 January as required by section 72 of the MFMA.

#### Lack of adoption or implementation of a performance management system

39. A framework that describes and represents how the municipality's cycle and processes of performance planning, monitoring, measurement, review, reporting and improvement will be conducted, organised and managed, was not adopted as was required in terms of regulations 7 and 8 of the Municipal Planning and Performance Management Regulations, 2001.

#### Existence and functioning of a performance audit committee

40. The municipality did not budget for or appoint a performance audit committee. It did also not make use of its audit committee to perform the function of the performance audit committee. Consequently it did not comply with the requirements of regulation 14(2) of the Municipal Planning and Performance Management Regulations, 2001.

#### Usefulness and reliability of reported performance information

- 41. The following criteria were used to assess the usefulness and reliability of the information on the municipality's performance with respect to the objectives in its integrated development plan:
  - Consistency: Has the municipality reported on its performance with regard to its objectives, indicators and targets in its approved integrated development plan?
  - Relevance: Is the performance information as reflected in the indicators and targets clearly linked to the predetermined objectives and mandate. Is this specific and measurable, and is the time period or deadline for delivery specified?
  - Reliability: Can the reported performance information be traced back to the source data or documentation and is the reported performance information accurate and complete in relation to the source data or documentation?

The following audit findings relate to the above criteria:

#### Inconsistently reported performance information

48. Objectives reported in the annual report are not consistent with those listed in the integrated development plan for infrastructure and basic services programmes. The performance information for the local economic development programme did not include objectives, targets or indicators. No targets were included in the integrated development plan. Targets however were included for programmes in the annual report. This indicates that these targets were not predetermined.

## APPRECIATION

42. The assistance rendered by the staff of the Inkwanca Municipality during the audit is sincerely appreciated.

East London

30 November 2009



Auditing to build public confidence

# REPORT OF THE CHAIRPERSON OF THE AUDIT COMMITTEE

## Introduction

The Audit Committee is an independent advisory body to the council. The Committee considered the Report of the Auditor General on the Annual Financial Statements and Performance Information of Inkwanca Local Municipality for the year ended 30<sup>th</sup> June 2009.

#### **Consideration of the Auditor General's Report**

Management presented the Auditor's General report together with their comments thereon to a meeting of the Audit Committee held on the 09<sup>th</sup> December 2009. Both the Municipal Manager and the Chief Finance Officer attended the session and required to respond. It must be noted that submissions of the report to the Audit Committee is unable to the Committee to interact with Management on the issues raised in the report for the purpose of providing Council with inputs in terms of section 166(2) (c) of the Local Government: Municipal Finance Management Act.

Even though the Committee is appreciative of the efforts of management to reduce the number of qualifications arising from the previous report of the Auditor General, the committee, however, is registering its serious concerns regarding certain of the findings of the Auditor General.

While noting the comments of management, the Committee was not in all cases satisfied. The fact that the municipality has consistently received the adverse opinion raises the issue of commitment and seriousness on the part of management to reverse the situation for the better.

Furthermore, the Committee is insisting that in future, all municipal Heads of Departments must attend this session where the Auditor General Report is being responded to.

In general, the comments provided by management gave no indication of resources required to implement the action, or time frames and it is recommended that management should consider these matters and revert to the Audit Committee and Council thereon. The Committee will appreciate to see an action plan with clear resource allocation and timeframes to address the matters as raised. Progress report on implementation of the action plan may also be of assistance.

Having considered the AG report and management responses the Committee therefore recommends:

- That the comments of management as contained in the draft action plan be approved by Council.
- That the Council takes note of the concerns and comments of the Audit Committee.
- That the Council must as well take note of the concerns of the committee regarding performance information.
- That the Committee concurs with the view of the Auditor General that the root cause of certain of the findings contained in the report are a result of deficiencies relating to control and monitoring activities, therefore appropriate measures <u>must be put in place as a matter of priority</u> to deal with control environment.
- That appropriate measures be introduced as matter of <u>urgency to ensure compliance with legislation</u>

**Rev. T. J. Irion** CHAIRPERSON AUDIT COMMITTEE (Inkwanca Local Municipality)